



AGE FRIENDLY COMMUNITY PLAN



June 2016

Final Report

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MESSAGE FROM THE PRESIDENT AND CHIEF EXECUTIVE OFFICER

On behalf of the Council and Administration, we would like to thank the community for helping to create the Shire of Goomalling's *Age Friendly Community Plan*. We are very proud to present this Plan to you.

We recognise the vital role our older residents play in our community – through volunteering, paid work, support and community leadership. This Plan has been developed to display the Shire's goals and intentions for providing future improvements in the lives of our ageing residents and the rest of the community.

During the development of our *Age Friendly Community Plan*, we engaged with community members and various stakeholders who provided valuable feedback through a variety of forums including focus groups and surveys. We really appreciate the insight to allow the Shire to respond to changing needs and ensure support for the wellbeing of our ageing population.

The elderly population in the Wheatbelt is projected to increase from 10.4% in 2011 to 17% in 2027. We need to keep this in mind and plan for this increase in population to maintain and improve the services offered and quality of life for older residents. The Plan addresses a number of key areas including Health and Community Services, Transport and Movement, Housing and Social Inclusion.

We endorse this Plan and believe it is a great step in the Shire of Goomalling continuing to be home to a diverse and harmonious community. We look forward to your ongoing feedback as the Plan is implemented.

Cr Barry Haywood

President, Shire of Goomalling

Mr Clem Kerp

Chief Executive Officer, Shire of Goomalling

KEY POINTS OF THE PLAN

The engagement activities undertaken as part of the development of this Plan found that those who participated enjoy living in the Shire of Goomalling. They value the services and facilities available to them, the recreational opportunities available and the ability to participate in community life. The critical issues, as identified by the community are:

- Improved transport both around the Shire and to other regional centres for those without a vehicle
- Improved accessibility into public buildings, particularly the pharmacy
- Planning and communication of footpath and road maintenance and construction
- Lack of respite and aged care
- Security and safety of residents
- Secure and consistent health and medical services.

The Shire of Goomalling is committed to developing an Age Friendly Community and this plan identifies a number of actions in response to the findings of the community engagement. The high priority actions identified include:

- Continue to work with local health services to provide high quality services that meet community needs
- Undertake well planned construction and maintenance of Council infrastructure (infrastructure, roads and footpaths) that contributes to safe access for all
- Investigate options to attract and develop aged care accommodation in the Shire of Goomalling
- Continue to improve and enhance all aspects of Shire communication
- Ensure that road and footpath maintenance programs are well communicated.

This plan sits under the Shire of Goomalling Strategic Community Plan, and the Corporate Business Plan. It will be used as an informing strategy, providing direction and a framework for assessing expenditure proposals in future strategic and corporate planning by Shire of Goomalling.

A range of key indicators will be used to monitor the success of the Plan.

Date of Adoption and Review Schedule

The Age Friendly Community Plan was adopted by Council on 15 June 2016.

The Age Friendly Community Plan is a long term plan, looking forward for the next 10 years. However; it is not fixed for ten years – it would be long out of date by then. The Shire intend to review the plan annually as part of normal budgetary processes within Council with community input if and where required.

WHAT IS AN “AGE FRIENDLY COMMUNITY PLAN”?

Age Friendly Communities are those that encourage “active ageing by optimising opportunities for health, participation and security in order to enhance the quality of life as people age” (World Health Organisation)¹. An Age Friendly Community is one which:

- recognises the great diversity among older people;
- promotes their inclusion and contribution in all areas of community life;
- respects their decisions and lifestyle choices; and
- anticipates and responds to ageing-related needs and preferences.

A community that exhibits these qualities is not only an Age-Friendly Community it tends to better cater for the whole population, where a wider range of abilities and needs are met.

The Shire of Goomalling considers age-friendly community planning vital to undertake for the following reasons:

- By 2027, Wheatbelt population over 70 will have increased by 75.3%
- The proportion of people 70+ will have increased from 10.4% in 2011 to 17% in 2027²

In addition to this, older adults generally prefer to remain in their own home and continue to be part of their community. Older adults feel safe, valued and respected in their own community and local governments have a key role in ensuring this can occur.

The Age Friendly Community Plan has been developed and structured using the Wheatbelt Development Commissions Age Friendly Community Planning Guide (based on the World Health Organisation Guide to Age-Friendly Cities and Communities). The WHO eight domains of an age friendly community have been configured to reflect Wheatbelt perspectives: health and community services; outdoor spaces and buildings; transport and movement; housing; sport and recreation; social participation; respect and social inclusion; and communication and information.

An Age Friendly Community Plan identifies the priorities and actions discovered in the resulting process. It identifies the age friendly barriers and areas for improvements that have been recognised by the community and council. An Age Friendly Community Plan is an Informing Strategy under the Integrated Planning and Reporting (IPR) Framework and needs to be resourced and prioritised in the Shire’s ongoing corporate planning process.

¹ Note that the Western Australia State Government has adopted the World Health Organisation’s model (see <http://www.communities.wa.gov.au/communities-in-focus/seniors/Pages/Age-Friendly-WA-.aspx>).

² Verso Consulting 2013, Wheatbelt Integrated Aged Care Plan.

REGIONAL CONTEXT

This section on the Avon Regional Organisation of Councils (AROC) sub-region has been extracted from the Wheatbelt Aged Support and Care Solutions (WASCS) Report³, with a focus on the following sub-sections.

Demographic Trends

The 70+ population in AROC is increasing at a higher rate than any other sub-region in the Wheatbelt. AROC also has the largest amount of people aged 70 or over in the Wheatbelt. There were 2,100 people aged 70+ in 2011, projected to rise to 4,120 by 2027, an increase of 96.2% or 2,020 people.

The largest increases are projected to occur in Chittering (326 people 70+ in 2011 rising by 191.7% to 951 in 2027), Victoria Plains (59 people 70+ in 2011, rising by 118.6% to 129 in 2027) and Toodyay (428 people 70+ in 2011, rising by 108.4% to 892 in 2027). Northam local government area (LGA) has the largest population of people aged 70+ in the whole of the Wheatbelt. As of the 2011 Census there were 1,087 people aged over 70, and this number is projected to increase to 1,821 by 2027.

Accessibility/Remoteness Index of Australia (ARIA) scores reflect 'Highly Accessible' through to 'Accessible' areas for localities within the AROC sub-region. Scores range from 1.3029 (Northam Town LGA) to 3.3433 (Dowerin LGA). No LGAs in the sub-region qualify for the viability supplement as these commence at an ARIA score of 3.52 or higher. The AROC sub-region has the highest number of Aboriginal and Torres Strait Islander residents of any in the Wheatbelt. Most Aboriginal and Torres Strait Islander persons live in Northam LGA. 75 of 121 persons aged 50-69 identifying as Aboriginal and Torres Strait Islander in the sub-region live in Northam. Dementia needs are projected to increase rapidly in the AROC sub-region. In 2011 there were an estimated 180 people aged 70+ living with dementia, rising to 252 in 2017, and 386 in 2027.

Insecure tenure numbers for those aged 70+ in AROC sub-region are consistent with WA percentages. Five of six LGAs in AROC sub-region considered relatively disadvantaged according to Socio-Economic Indexes for Areas (SEIFA) 2013 Index. Chittering LGA is the only shire scored above 1,000 meaning it is considered relatively advantaged. The highest percentage of people aged 70+ living on a weekly income of less than \$400 reside in the AROC sub-region. This translates to 63.4% of those aged 70+, or 1,331 people throughout the sub-region.

³ <http://www.wheatbelt.wa.gov.au/our-projects/aged-care/>

AROC Aged Care Support and Solutions Summary				
Age Friendly Communities	Home Support and Care			Residential Care
	Home and Community Care (HACC)	Home Care	Respite Care	
All shires to start/progress action in line with WA Seniors Planning Framework (SPF)	Research reported areas of lower availability and shortfalls in available service types. Plan to address gaps.	Providers coordinate to ensure wide Wheatbelt coverage. Plan for high demand growth.	Provide coordination to maximise availability and to utilise available funding	Consult with Juniper re expansion plans and/or new provider to establish facility funding

Current AROC Service Levels and Provider Summary				
HACC	Home Care	Residential Care	Respite Care	Providers
Good but gaps in some Shires	Good but likely covers residential gap	Major supply shortage against planning ratios	Shortages and lacking key forms of respite care	Mainly not for profit. Scope for major expansion in residential care

AROC Residential beds summary and growth estimate		
Currently available	2011 planning ratio target	2027 planning ratio target
97	185	350

Transport

Transport was identified as the standout deficiency restricting people's mobility and connection as well as access to health care. Addressing this issue at a sub-regional and state level requires a concerted approach. Particular difficulties arise for people living in smaller towns or on farms where there is a lack of organised transport to centres such as Northam. This creates a risk of social isolation.

Difficulties also include access to medical facilities in the Metropolitan area, particularly from Midland to the hospital. Residents of Chittering, Northam and Toodyay do not qualify for the Patient Assistance Transport (PAT) Scheme for medical appointments, adding to the logistical demands of the travel and throwing a financial burden onto family or friends.

Older Persons Housing

All shires in the AROC sub-region, except for Northam, reported waiting lists for available older persons housing (Northam information may have been incomplete). Population projections imply escalating demand, with a near doubling of the sub-regional 70+ population in the next 15 years.

The shire roles will need to be shared with housing organisations and/or supported with new resourcing. State government agencies can play a positive role by working with the sub-region to develop innovative approaches. Varied ownership options need to be examined to meet the range of older people who may be seeking appropriate, well located housing.

Where shires are required to be involved they will be understandably reluctant to assume all the burden of assessing, planning and facilitating the building of required housing. A collaborative approach will be needed, involving local housing organisations, shires, AROC and state government.

Care at Home

Most sub-region shires report good levels of HACC service but Chittering and Victoria Plains show a lower level of HACC availability according to state HACC data. Evidence gathered for this project indicates that there is a variable range of HACC services delivered in different shires. For example, delivered meals are not available in Chittering or Victoria Plains. That shire, along with Dowerin and Chittering, appear to have a smaller available range of HACC services. Goomalling reports the largest available range of HACC services. There is reportedly good current availability of the higher level Home Care packages in most sub-region shires, although some report deficiencies (Dowerin and Victoria Plains).

The generally good availability of Home Care is likely because many of the Wheatbelt's Home Care providers are based in the sub-region. However, there is a major challenge facing the AROC sub-region. By 2022, the new Home Care planning ratios will have increased dramatically and the projected 70+ population in the AROC is predicted to be 3,319. After applying the new ratios to the higher population, the number of available Home Care packages in the sub-region should rise to 153. There will need to be 100 new Home Care places made available in AROC over the next nine years.

Note that on available evidence the locally based supply of Home Care may be masking the current Residential Care gap (see below), but, in addition, it is suspected that this is also tending to 'capture' Home Care places in the sub-region to the detriment of the remaining Wheatbelt. There was also evidence of difficulties in accessing support or care in the home in some of the shires within the sub-region e.g. Dowerin.

Residential Care

Residential Care is available primarily at not for profit facilities in Northam and at the Western Australia Country Health Service (WACHS) Multi-Purpose Service at Goomalling. There are 97 operational/funded beds in the sub-region. This is far short of the numbers that should be available under Commonwealth planning ratios which, on a 2011 population of 2,100, stood at 185 beds under the then ratios.

Looking to the future, predicted 70+ population growth to 4,120 by 2027 yields a planning requirement for around 330 total beds to be available inside 15 years i.e. more than 230 additional beds will likely be needed over current capacity within a relatively short planning timeframe.

Many Residential Care facilities are of fairly old design or built as low care “lodges” and many are not suitable for delivery of modern aged care despite the best efforts of staff.

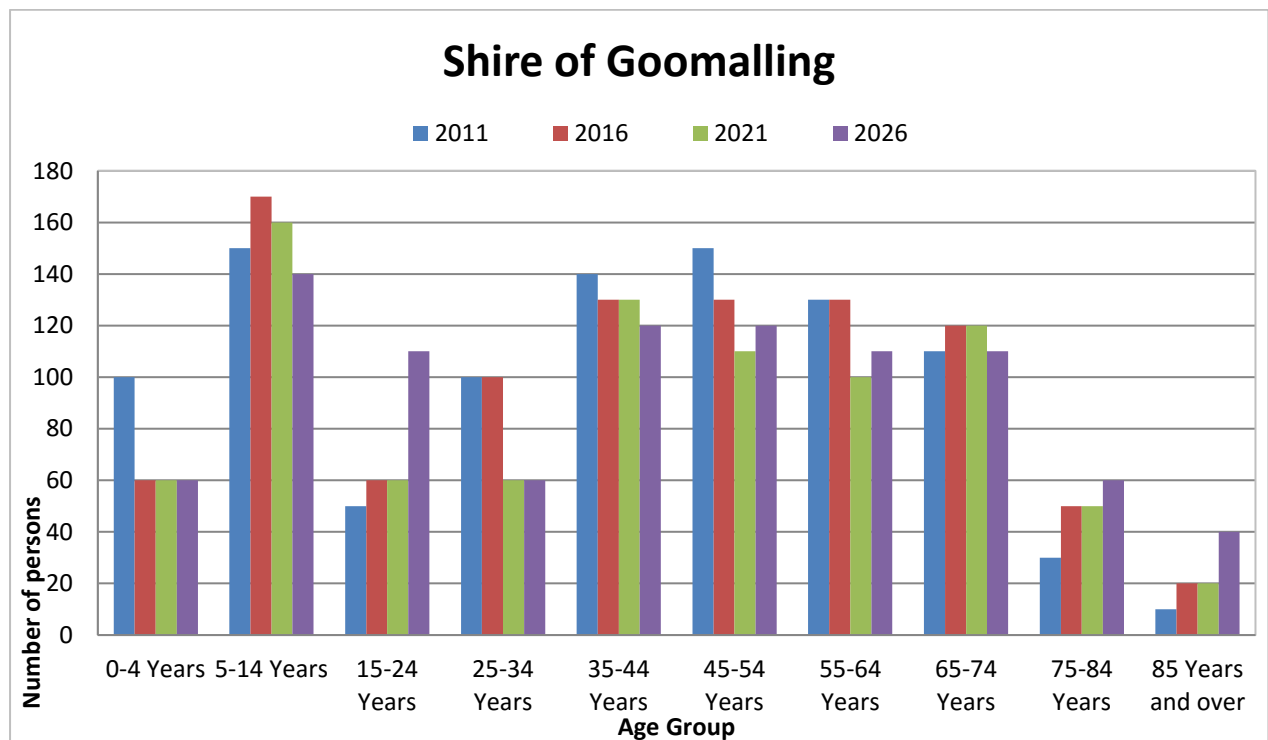
Likely solutions to future aged care needs in this sub-region will have to involve consideration of the essential role of non-government providers. Investment decisions by providers will be needed soon. The level of potential demand for Residential Care could be regarded as a positive in this context. It gives the opportunity for the existing provider to invest in substantial expansion or alternatively offers the chance for a new provider to establish in the sub-region on an economic scale.

COMMUNITY PROFILE

The Shire of Goomalling comprises the towns and localities of Goomalling, Jennacubbine, Konnongorring, Mumberkine, Ucarty and Wongamine. It is located 132 kilometres north east of Perth and covers an area of approximately 1800 square kilometres. The population of Shire of Goomalling is 1,100 people.

Figure 1, below, is indicative of the Shire's projected age profiles from 2011 to 2026. The graph illustrates a noticeable increase in the age cohorts from 55 to 85 years of age and older. The largest difference is expected to occur in the cohort of 85 years of age and older. The number of persons in 2011 was recorded as 10 and this number is expected to rise to 40 in 2026. This accounts for a 300% increase of this age cohort. The amount of 75 to 84 year olds will also see a large increase. The recorded number of this age cohort was recorded as 30 in 2011 and is projected to reach 60 in 2026, accounting for a 100% increase in population size. This ageing population will place a significant amount of pressure on existing services in the Shire of Goomalling unless they are accounted for.

Figure 1: Projected age profiles for the Shire of Goomalling from 2011 to 2026⁴.



⁴ <http://www.planning.wa.gov.au/publications/6196.asp>

HOW THIS PLAN WAS DEVELOPED

Overview

The planning model used in this Plan consists of a four step solution-focused process. It has ultimately produced an Informing Strategy consistent with and complementary to the Shire of Goomalling's Strategic Community Plan. The first step is to gain an understanding of each unique local community. A collaborative process involving service providers and seniors themselves is then used to develop a three to five-year plan. Each stage naturally progressed into the next, with the first three steps providing the essential information for understanding the current and longer term needs and preferences, as the basis for strategic planning and action.

Grant Funding

The Shire of Goomalling applied for 2014 – 2015 Age-Friendly Communities Regional Local Government Strategic Planning Grants Program. This program, run by the Department of Local Government and Communities, seeks to “optimise opportunities for health, participation, and security by establishing policies, services and structures that improve the quality of life of community members as they age.” The grant funding itself is to assist local governments in regional Western Australia to collect and analyse given findings in respect of the Age-Friendly Communities Framework. Funding was awarded at up to a rate of \$10,000 per project.

Partnership with Toodyay

In order to reap the most benefit from the Age-Friendly Communities grants, Shires were encouraged to team up with another, similarly geographically located Shire in order to ensure funding of both projects. As the Shires of Goomalling and Toodyay are part of the Avon Regional Organisation of Councils and are geographically adjacent, they agreed to collaborate on completing their Age Friendly Community Plans, in order to take advantage of the regional perspective and economies of scale.

The two Shires decided to follow the Wheatbelt Development Commission's Age Friendly Community Planning Guide. They have a strong shared commitment to becoming age friendly communities and a common view of how the planning will benefit their communities, the approach, project outcomes and how the objectives will be met.

Audit

The Shire of Goomalling undertook an Age Friendly Community Planning Audit in February 2015 and then again in November 2015. This audit was designed to capture information for the purposes of identifying whether the community is an Age Friendly Community across eight “domains” that are particularly relevant to the wellbeing of seniors. Each domain contains a number of components, sometimes divided into sub-domains. This information enables the Shire and the community to assess where improvements are needed and assist in informing the wider age friendly community planning that will guide future activities and investments. The Report was prepared using the Wheatbelt Development Commission's Age Friendly Community Planning Audit Tool.

Reference Group

As part of the conditions of fulfilment for the grant, the Shire of Goomalling established a reference group that guided and supported the project, liaised with the Department of Local Government and Communities and reviewed the draft reports.

Consultation

The Shire conducted both focus groups and a survey in order to consult with community members. The Shire of Goomalling's focus groups were aimed at both seniors and service providers. They were structured around the eight WHO AFC domains with participants involved in assessing these features in their own communities. A survey was developed and posed a standard set of questions structured around the eight WHO domains. It was promoted to persons within the Shire of Goomalling in both electronic and hardcopy forms.

In addition to this, the council was consulted through an issues and options workshop. They were given the results of the community engagement and prioritised various community member concerns that were then used to inform the creation of this Plan.

LINKS TO OTHER PLANS AND POLICIES

Strategic Community Plan

The Shire of Goomalling Strategic Community Plan (2013) describes the community's long term priorities and the key activities the Shire will focus on to achieve the community aspirations. The Strategic Community Plan presents five areas of focus (Social, Economic, Natural Environment, Built Environment and Civic Leadership). One of the strategies under the Social section states to 'create an environment that provides for a caring and healthy community' and further goes on to identify the need to provide services for aged persons and monitor demand for independent living units.

Corporate Business Plan

The Shire of Goomalling Corporate Business Plan (2013) translates the community aspirations outlined in the Strategic Community Plan into an implementable work program. The Corporate Business Plan identifies several aspects related to ensuring an age friendly community including to facilitate provision of services for aged persons and to monitor local community demand for additional independent living units.

Disability Access and Inclusion Plan (DAIP) 2013 – 2018

The Disability Access and Inclusion Plan (DAIP) is required under The Disability Services Act 1993 with the aim of planning and implementing improvements across seven outcome areas. These plans benefit people with disability, older people, young parents and people from culturally and linguistically diverse backgrounds. The Shire of Goomalling DAIP identifies a range of access improvement opportunities that will have a particular benefit to older people in the community. Some of these actions are very closely related or a duplicate of the priority actions identified within this Plan. This correlation reinforces the importance of this Plan and the broader community outcomes beyond older people.

FINDINGS

Summary of Audit Findings

Contained below is a summary of the extensive findings compiled in an Audit report. The complete Audit can be found in Annex 1.

Health and community services

- There is one GP or health centre located in the Goomalling. There is also the Goomalling Hospital which has an emergency service.
- There is a dental service located in Goomalling and allied health services are run from the hospital and medical surgery.
- One pharmacy is available in town. It has a very heavy door that can be difficult for seniors to use and does not offer a delivery service.

Outdoor spaces

- There were several parks and open spaces surveyed within the Shire for the audit. Full details of these specific places can be found in the report. Paths and walkways in these spaces are generally accessible for wheelchairs, gophers or walking frames.

Public buildings

- Public buildings surveyed in the audit are comprised of the administration building, war memorial hall, sports pavilion and many other buildings. Full details of buildings survey can be found in the report. Not all buildings surveyed for this audit are accessible or contain unisex disability accessible toilets.

Transport and movement

- Footpaths are generally wide enough for wheelchairs, gophers and walking frames. Footpaths are also generally well maintained, free of obstructions and generally well lit. There is not adequate seating provided along major pedestrian routes but there are generally adequate footpaths provided on key access routes.
- Traffic signs are generally visible and well placed.
- Public transport is not available but HACC clients may qualify for additional transport. A community bus is provided by the Shire for community and individual hires.

Housing

- There is not sufficient suitable housing to meet the needs of the ageing population in the future.
- There are sufficient and affordable home maintenance and adaptation services available in the Shire.
- In addition to this, there are several seniors' housing precincts located on Hoddy Street. This area is located close to services and the community

Sport and recreation

- There is a significant variety of sporting activities available that cater for people across a range of abilities.
- Seniors are also involved a great deal in local sport and recreation clubs.

Social participation

- Community events and activities in the Shire are generally free or low cost.

Information regarding the following areas is available in the Engagement Report, found in Annex 2:

- Respect and social inclusion
- Communication and information

Summary of Engagement Report

It is clear from the results of the engagement activities that both survey respondents and focus group participants enjoy living in the Shire of Goomalling. However, the research also shows that the community feel that there are some opportunities for improvement regarding the provision of key services in order to create an age friendly community.

The key findings are:

- A total of nine individuals participated in the focus group, four respondents answered the service provider survey and 42 individuals completed the general survey.
- Of those seniors who participated, 57% of survey respondents and 89% of focus group participants are retired.
- The majority of both survey and focus group respondents believe that improved provision of access, increased provision of footpaths and roads maintenance and increased focus on safety and security will lead to a more fulfilling experience for seniors in the Shire of Goomalling.
- Focus group participants believe the most important issues for aged persons in the Shire of Goomalling are:
 - Appropriate housing
 - Transport
 - Health services
 - Security/safety.
- Service provider survey respondents believe the most important issues for aged persons in the Shire of Goomalling are:
 - Increased access to all buildings and provided services.
- Senior survey respondents believe the most important issues for aged persons in the Shire of Goomalling are:
 - Medical and aged care
 - Improved maintenance and increased provision of footpaths
 - Security and safety of community members
 - Consideration of transport for those without access to a vehicle
 - Loneliness and isolation of residents.

THE PLAN

The Plan is based on the eight domains of an age friendly community (two of which have been combined based on community feedback), each with a number of associated actions as listed in the following table. These are designed to allow Council to respond to changing needs and ensure support for the wellbeing of the Shire of Goomalling ageing population. Many of the actions outlined are able to be implemented within existing resources however any new or expanded activity will be considered through the Shires standard corporate planning processes.

Health and Community Services				
Objective	Actions	Priority	Within existing resources?	Others involved
Ensure older people have access to quality and reliable health and community services allowing them to age in place.	Continue to work with local health services to provide high quality services that meet community needs.	High	Yes	Local GP services (existing and potential providers) Department of Health WA Country Health Service
	Work with local businesses to identify opportunities for improved physical access.	Medium	Yes	Local businesses and property owners Private developers Government Agencies and Funders Disability Services Commission

Outdoor Spaces and Buildings				
Objective	Actions	Priority	Within existing resources?	Others involved
Create outdoor spaces and buildings that promote mobility, independence and quality of life for older people.	Undertake well planned construction and maintenance of Council infrastructure (infrastructure, roads and footpaths) that contributes to safe access for all.	High	Yes	Private Developers Government Agencies and Funders
	Increase the provisions of appropriate youth spaces.	Medium	No	Government Agencies and funders Youth services providers Regional Development Australia Wheatbelt Development Commission Lotterywest Australian Sports Foundation

Transport and Movement				
Objective	Actions	Priority	Within existing resources?	Others involved
Ensure seniors have access to safe and consistent transport options.	Continue to investigate and advocate on local and regional transport issues that impact on the ability of people to age in place.	Medium	Yes	Private Developers Wheatbelt Development Commission Government Agencies and Funders
	Advocate and facilitate improved road safety and safe speeds for gopher use.	Medium	No	Roadwise

Housing				
Objective	Actions	Priority	Within existing resources?	Others involved
Investigate and advocate for accessible, affordable and diverse housing options that contribute to the ability of people to stay in their community.	Investigate options to attract and develop aged care accommodation in the Shire of Goomalling.	High	Yes	AROC Wheatbelt Development Commission Department of Regional Development
	Investigate need for increased provision of smaller units or homes.	Medium	Yes	Government agencies and funders Wheatbelt Development Commission
	Universal design principles in all new and renovated buildings.	Medium	Yes	Private developers

Sport and Recreation				
Objective	Actions	Priority	Within existing resources?	Others involved
Provide facilities and recreation services that contribute to the social and physical wellbeing of older community members.	Consider the increased provision of varied cultural and community-oriented activities.	Medium	No	Lotterywest Department of Communities Government agencies and funders Country Arts WA Community Arts Network Department of Aboriginal Affairs

Social Participation/ Respect and Social Inclusion				
Objective	Actions	Priority	Within existing resources?	Others involved
Facilitate opportunities for community members to engage with each other.	Refresh and redistribution of Shire of Goomalling Welcome Pack and investigate program for new residents to the area to facilitate social cohesion.	Medium	Yes	Community Resource Centre Local service providers Community consultation

Communication and Information				
Objective	Actions	Priority	Within existing resources?	Others involved
Ensure high quality, reliable and up to date information is made available to older people in the community	Continue to improve and enhance all aspects of Shire communication.	High	Yes	
	Ensure that road and footpath maintenance programs are well communicated.	High	Yes	
	Ensure community are well informed and updated regarding the Age Friendly consultation process.	Medium	Yes	

IMPLEMENTATION AND MONITORING

Implementation of this plan will occur through ongoing corporate planning. Resourcing of any new or expanded initiatives will need to be considered through the due process of the Shire's Integrated Planning and Reporting.

This Age Friendly Community Plan reflects the Shire's strong commitment to optimising opportunities for health, participation and security for ageing community members. This commitment is aligned to the Western Australia State Government an Age Friendly WA: The Seniors Strategic Planning Framework. The Shire is not the only agency with responsibility for ensuring an age friendly community and the exact contribution it makes is difficult to measure. Indicators outlined below will rely on consultation with community, relevant stakeholders and service providers. A large number of other factors influence how the ageing population experience community life across the eight domains of an Age Friendly Community. However, the Shire will monitor a set of key indicators as outlined below to track the progress of the sector in terms of the overall goal of the Plan.

Indicators
Health and Community Services
<ul style="list-style-type: none"> ▪ Community satisfaction with GP service ▪ Community satisfaction with physical accessibility to health and medical services
Outdoor Spaces and Buildings
<ul style="list-style-type: none"> ▪ Community satisfaction with footpaths and roads ▪ Increase in youth spaces across the Shire
Transport and Movement
<ul style="list-style-type: none"> ▪ Improved sense of road safety and decreased gopher speeds
Housing
<ul style="list-style-type: none"> ▪ Increase in the aged housing available
Sport and Recreation
<ul style="list-style-type: none"> ▪ Increase in the number of cultural and community activities
Social Participation/Respect and Social Inclusion
<ul style="list-style-type: none"> ▪ New resident satisfaction with welcome process and information upon arrival in the Shire
Communication and Information
<ul style="list-style-type: none"> ▪ Community satisfaction with the provision of Shire information ▪ Community awareness of the footpath and road maintenance program

ANNEX 1: AGE FRIENDLY COMMUNITY AUDIT REPORT



Shire of Goomalling Age Friendly Community Audit

Version 2.0

Audit Title

Shire of Goomalling Age Friendly Community Audit

Conducted on

19/02/2015 11:16 am

20/12/2015 10:05 am

Prepared by

Localise

Personnel

Mark Dacombe, Director, Localise

Jen Perry, Project Officer, Localise

Andrea Hardingham, Community Development Officer, Shire of Goomalling



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CWA Building	455
Goomalling Caravan Park and Motels	466
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INTRODUCTION

Introduction

The Age Friendly Community Audit Report is designed to capture information for the purposes of identifying whether the community is an Age Friendly Community across eight “domains” that are particularly relevant to the wellbeing of seniors. Each domain contains a number of components, sometimes divided into sub-domains.



This information enables the Shire and the community to assess where improvements are needed and assist in informing the wider age friendly community planning that will guide future activities and investments.



The Report has been prepared using the Wheatbelt Development Commission’s Age Friendly Community Planning Audit Tool.







Document History


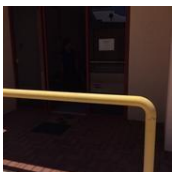
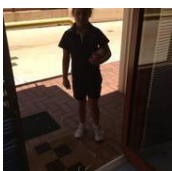


- Version 2.0 is a comprehensive version of the document. All effort has been made to fill existing gaps left in Version 1.0. Completed 20/12/2015 at 10:05 am by Jen Perry.
- Version 1.0 is a preliminary version, focusing on the physical site audit, existing knowledge and seniors’ feedback where available to robustly identify small improvement projects that can make a difference to seniors’ wellbeing in the short term. A shortlist of suitable projects will be prioritised through the Wheatbelt Development Commission’s prioritisation tool, and the highest ranking projects will be submitted for grant funding. Completed 19/02/2015 11:16 am by Mark Dacombe and Andrea Hardingham.




HEALTH AND COMMUNITY SERVICES





Question	Response	Details
GP/Health Centre		
Is there a GP service in your community?	Yes	
 <p>Appendix 1</p>		
What is the address of the GP?	51 Railway Terrace, Goomalling WA 6460, Australia	
 <p>Appendix 2</p>		


Question	Response	Details
Is there disability access into the building?	Yes	An automatic swing door opens outwardly. The door is opened by the visitor pressing a clearly marked button to the left of the door. The access is level from footpath into reception area.
 <p>Appendix 3</p>		
Is disability parking available?	Yes	Disability parking bay a few metres from the GP door.
Is the GP accessible by public or community transport?	Yes	No public transport serving Goomalling. Patients who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Are people with seniors' cards bulk billed or provided with a discount?	Yes	The practice bulk bills. No additional discount is offered.
Are at home visits available?	No	Home visits are not generally available. The Doctors may consider visiting on a case by case basis.
When is the GP open?	Five to seven days per week	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	The reception counter is 1090 mm but there is a drop down counter at one end that is 850 mm for use if required.
 <p>Appendix 4</p>		
Are seniors satisfied with the provision of GP/Health Centre services? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
Are seniors satisfied with the physical access to GP/Health Centre Services? 1 - Very Dissatisfied 2 - Dissatisfied 3 - Neither Satisfied nor Dissatisfied 4 - Satisfied 5 - Very Satisfied	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	

Question	Response	Details
Hospital		
Is there a hospital within 60 minutes from the town?	Yes	Goomalling Hospital
 <p>Appendix 5</p>		
Does the hospital have an Emergency service?	Yes	24 hour A & E service to "assess, treat or transfer".
  <p>Appendix 6 Appendix 7</p>		
Is the hospital in your local government area?	Yes	The hospital is located within the townsite 850 metres from the GP practice and 700 metres from the Shire Office
What is the address of the hospital?	Forrest Street, Goomalling WA 6460, Australia	
 <p>Appendix 8</p>		
Is there disability access into the building?	Yes	Both the main entrance and the A & E entrance are accessible. Main entrance counter height is 780 mm.
  <p>Appendix 9 Appendix 10</p>		
Is disability parking available?	Yes	Disability parking is available at the main entrance
 <p>Appendix 11</p>		



Question	Response	Details
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	
Dental		
Is there a dental service within 60 minutes from the town?	Yes	
 <p>Appendix 12</p>		
Is the dental service in your local government area?	Yes	Located in rooms within the community centre complex on Railway Terrace.
What is the address of the dental service?	51 Railway Terrace, Goomalling	
 <p>Appendix 13</p>		
Is there disability access into the building?	Yes	Through an automatic door with floor at grade. The practice also has access to a disability toilet
 <p>Appendix 14</p>  <p>Appendix 15</p>		
Is disability parking available?	Yes	One bay at the rear of the building
 <p>Appendix 16</p>		
Is the dental service accessible by public or community transport?	No	No public transport serving Goomalling. Patients who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Are people with seniors' cards provided with a discount?	No	No discount in addition to any entitlements associated with the seniors' card is offered.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	The front counter is 1090 mm






Question	Response	Details
Allied health services		
Are there allied health services (physiotherapy, occupational therapy, podiatry, physiologist, dietitian etc.) within 60 minutes from the town or visiting services available?	Yes	Run from Hospital
Address of service location	Forrest Street, Goomalling WA 6460, Australia	
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	
Is the service accessible by public or community transport?	No	
Are people with seniors' cards provided a discount?	Yes	Seniors' discounts relate entirely to their senior card entitlements.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	
Pharmacy		
Is there a pharmacy?	Yes	
Address of pharmacy.	37 Railway Terrace, Goomalling.	
		
Appendix 17		
Is there disability access into the building?	Yes	Access is at grade from the foot path through an automatic door. The shop is well laid out providing easy access for those with various mobility aids including "gophers".
 		
Appendix 18 Appendix 19		
Is disability parking available?	Yes	A disability park on the street within 20m. There was plenty of available street parking at all times observed.
Is the service accessible by public or community transport?	Yes	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Are people with a seniors' card provided with a discount?	No	No additional discount is provided above what seniors with cards may be entitled to.






Question	Response	Details
Does the pharmacy offer a delivery service?	No	A delivery service is not offered however on a case by case basis the pharmacy will forward items to the nearest road house for collection.
Health and Community Care Services (HACC)		
Is a Home and Community Care (HACC) service provided?	Yes	
Residential Aged Care/Multi-purpose Service		
Is there a Residential Aged Care/Multi-purpose Service?	Yes	
Is the facility accessible by public or community transport?	No	
Other seniors' care services		
Is there any other seniors' care services? (e.g. community health clinics, day care centre etc.)	No	
Shopping		
Is there a shopping complex or precinct?	Yes	
  <p>Appendix 20 Appendix 21</p>		
Address of shopping complex or precinct.	Railway Terrace from Throssell Street to Lockyer Street.	
 <p>Appendix 22</p>		
Is there disability access into the shops?	Yes	Many of the shop buildings are owned by the Shire. All of these have disability access to a high standard. Many of the privately owned buildings are also accessible. Most of those shops that aren't fully accessible have a small lip (step) between the footpath and the shop floor.
 <p>Appendix 23</p>		
Is disability parking available?	Yes	Disability spaces in Railway Terrace and adjacent streets.





Question	Response	Details
 <p>Appendix 24</p>		
Is the shopping complex or precinct accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.




PARKS AND OUTDOOR SPACES

Question	Response	Details
Oval		
Address of park	Cnr Quinlan and Hoddy Streets, Goomalling	
 <p>Appendix 25</p>		
Is there disability access?	Yes	The area is flat. There is limited access to the oval to prevent vehicles entering and damaging the surface. There is access to the recreation centre building.
 <p>Appendix 26</p>		
Is disability parking available?	No	No designated disability parking but ample general parking. The surface is gravel which would make it more difficult to manoeuvre a wheel chair.
Is the park accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the park well shaded?	No	The nature of the park used for sporting activities means that there is minimal shade. There are some trees near the boundary opposite the recreation centre and the children's play equipment is shaded.


Question	Response	Details
 <p>Appendix 27</p>		
Are there well scattered benches or seating?	No	Benches in the open in front of the recreation centre.
 <p>Appendix 28</p>		
Is the park well lit?	No	The park is lit for sporting activities but the lights aren't on at night when the oval is not in use. There are security lights on the building.
Are there footpaths within the park?	No	Gravel track.
 <p>Appendix 29</p>		
War Memorial Park		
Address of park	37 Railway Terrace, Goomalling WA 6460, Australia	
 <p>Appendix 30</p>		
Is there disability access?	Yes	Access at grade from the footpath on Railway Terrace and a ramp from the carpark.
 <p>Appendix 31</p>		
Is disability parking available?	Yes	Disability parking on Railway Terrace.
Is the park accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the park well shaded?	Yes	Large shade tree and seats with shading above.



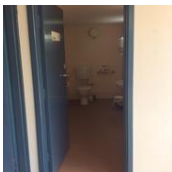

Question	Response	Details
 <p>Appendix 32</p>		
Are there well scattered benches or seating?	Yes	This is a small park but seats are included for people to sit and reflect.
 <p>Appendix 33</p>		
Is the park well lit?	Yes	A light in the ground in the park and it is also lit from the Railway Terrace street lights.
 <p>Appendix 34</p>		
Are there footpaths within the park?	Yes	The greater proportion of the park is paved.
 <p>Appendix 35</p>		
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	The park is neat and tidy and well maintained.
Anstey Park		
Address of park	41 Railway Terrace, Goomalling WA 6460, Australia	
 <p>Appendix 36</p>		
Is there disability access?	Yes	Access to the park is at grade from the foot path



Question	Response	Details
 <p>Appendix 37</p>		
Is disability parking available?	Yes	Disability parking nearby on Railway Terrace
Is the park accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the park well shaded?	No	Trees at the back of the park and along one side. A gazebo provides a shaded seating area but the bulk of the park is unshaded.
 <p>Appendix 38</p>		
Are there well scattered benches or seating?	No	This is a small park with one seating area
Is the park well lit?	No	Lighting comes from the street lights in Railway Terrace which lights the front of the park. The rear is not well lit.
Are there footpaths within the park?	Yes	A footpath along one side of the park and across the back in front of the CWA building.
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Not adequate (less than 1.0m)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	Footpaths are narrow and ageing. Generally well maintained but one area that is broken.
 <p>Appendix 39</p>		
Goomalling Cemetery		
Address of park	Cemetery Rd Goomalling 6460	
 <p>Appendix 40</p>		
Is there disability access?	No	There is limited accessibility beyond a main path

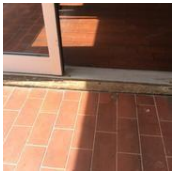
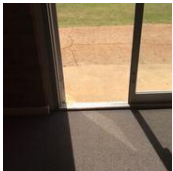



Question	Response	Details
 <p>Appendix 41</p>		
Is disability parking available?	No	Ample general parking, however only on gravel
Is the park accessible by public or community transport?	No	
Is the park well shaded?	No	Some shade but mainly exposed
Are there well scattered benches or seating?	No	Some seating in a gazebo in the older area of the cemetery. A new area is being opened up. There is no gazebo or seating in the new area to date.
 <p>Appendix 42</p>		
Is the park well lit?	No	
Are there footpaths within the park?	Yes	One paved path into the cemetery
 <p>Appendix 43</p>		
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheel chair/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	






PUBLIC BUILDINGS



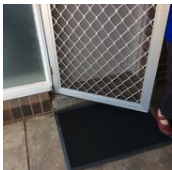
Question	Response	Details
Shire of Goomalling Administration Building		
Address of building	32 Quinlan Street, Goomalling	
 <p>Appendix 44</p>		




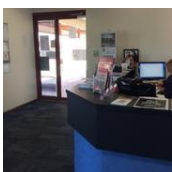
Question	Response	Details
Is there clearly visible directional and identification signage?	Yes	Good location signage on the building, but potential for confusion between the entrance to the Council Chambers and the public entrance to the service counter.
Is there clearly visible navigational signage within the building?	N/A	The public office is small with staff located adjacent to the counter.
Is there disability access into the building?	Yes	Ramp to the administration office door.
 <p>Appendix 45</p>		
Is disability parking available?	No	Note that general parking is plentiful.
Is the building accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	The counter/desk is a standard height however there is a section that is lower and recessed to accommodate a wheel chair.
 <p>Appendix 46</p>		
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	This is a small public reception area that is easy to navigate around.
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	The door is quite narrow (790 mm) but can accommodate a standard width wheelchair.
 <p>Appendix 47</p>		
War Memorial Hall		
Address of building	34 Quinlan Street, Goomalling WA 6460, Australia	
 <p>Appendix 48</p>		




Question	Response	Details
Is there clearly visible directional and identification signage?	Yes	Clear signage on the front of the building.
Is there clearly visible navigational signage within the building?	Yes	Exits are well marked. No other signage is required.
Is there disability access into the building?	No	A low step at the front entrance to the hall. The building houses a gym which is used by a number of older people. The aerobic area is on the stage which is accessed up steps (see photo). To use the gym seniors must have a program and a trainer on site.
 <p>Appendix 49</p>		
Is disability parking available?	No	There is plenty of general parking available in the vicinity.
Is the building accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	The ticket box is higher but is not used.
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	The main hall is easy to navigate but access to the stage is by steps only.
Are the floors non-slip?	Yes	Smooth, non-slip wooden floor.
Are there unisex disability accessible toilets?	No	
Sports Pavillion		
Address of building	Oval, Cnr Quinlan and Hoddy Streets, Goomalling	
 <p>Appendix 50</p>		
Is there clearly visible directional and identification signage?	No	Directional signage is poor.
Is there clearly visible navigational signage within the building?	Yes	Exits and toilets are marked.
Is there disability access into the building?	Yes	Wide door (145 cm). Flat access from path. Lip at door that would mean that someone in a wheelchair would probably require assistance to navigate. There is a second door providing good access.








Question	Response	Details
 Appendix 51	 Appendix 52	
Is disability parking available?	No	Gravel car park with no designated disability parking.
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	Servery bench 900 mm, bar 1018 mm
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	The building is easy to get around as there is only one main area.
Are the floors non-slip?	Yes	Smooth wooden, non-slip floor
 Appendix 53		
Are there unisex disability accessible toilets?	No	There is a disabled stall set up in each of the Men's and Women's toilets. The doorways are narrow (790 mm). There is also external access to the Men's (790 mm) but no external access to the Women's.
 Appendix 54		
Sports Complex		
Address of building	Oval, Cnr Quinlan and Hoddy Streets, Goomalling	
 Appendix 55		
Is there clearly visible directional and identification signage?	No	Building is separate from the main pavilion and is located adjacent to tennis courts.
Is there clearly visible navigational signage within the building?	Yes	Exits and toilets are marked.
Is there disability access into the building?	Yes	Wide door off ramp. Low lip

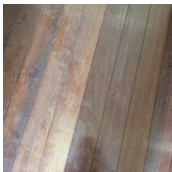



Question	Response	Details
 <p>Appendix 56</p>		
Is disability parking available?	No	No dedicated disabled car park.
Is the building accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	The servery counter is higher.
 <p>Appendix 57</p>		
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	Access to the building and within the building is good.
 <p>Appendix 58</p>		
Are the floors non-slip?	Yes	Non-slip vinyl flooring.
Are there unisex disability accessible toilets?	No	No disability toilet. Standard toilets with 800 mm doors.
 <p>Appendix 59</p>		
Farmers Club		
Address of building	23 Quinlan Street, Goomalling WA 6460, Australia	
  <p>Appendix 60 Appendix 61</p>		




Question	Response	Details
Is there clearly visible directional and identification signage?	Yes	Sign on the front of the building
Is there clearly visible navigational signage within the building?	No	
Is there disability access into the building?	Yes	Disability access through the rear door. Side entrance door would be navigable with assistance as it has a small lip. Access to the bowling green is up a flight of steps
Is disability parking available?	No	There is no designated disability parking.
Is the building accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	The bar height is 1220 mm
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	The main internal areas of the building are easy to navigate.
Are the floors non-slip?	Yes	Carpet tiles; wooden dance floors
Are there unisex disability accessible toilets?	No	Normal toilets with 790 mm wide doors
Police Station		
(Note the office and foyer is to be upgraded this financial year)		
Address of building	14 Quinlan Street, Goomalling WA 6460, Australia	
 <p>Appendix 62</p>		
Is there clearly visible directional and identification signage?	Yes	Very good signage on street frontage.
 <p>Appendix 63</p>		
Is there disability access into the building?	No	Access from the street to the building is good (wide with no steps) however there is a small step at the front door.
 <p>Appendix 64</p>		






Question	Response	Details
Is disability parking available?	No	No designated disability car park. Good street parking.
Is the building accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Goomalling Community Centre		
Address of building	51 Railway Terrace, Goomalling WA 6460, Australia	
 <p>Appendix 65</p>		
Is there clearly visible directional and identification signage?	Yes	Signage on the building is good.
 <p>Appendix 66</p>		
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	Doors into the building from the street are accessible
 <p>Appendix 67</p>		
Is disability parking available?	Yes	Disability parking nearby on Railway Terrace
Is the building accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	Reception area in the Community Resource Centre (one of the occupants) has a standard height counter with a low desk alongside.
 <p>Appendix 68</p>		




Question	Response	Details
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	Open wide aisles
Are the floors non-slip?	Yes	Carpet tiles
Are there unisex disability accessible toilets?	Yes	
Goomalling Swimming Pool		
Address of building	20 Throssell Street, Goomalling WA 6460, Australia	
 <p>Appendix 69</p>		
Is there clearly visible directional and identification signage?	Yes	Signage on the exterior of the building.
Is there clearly visible navigational signage within the building?	Yes	Signage on the amenities within the complex.
Is there disability access into the building?	Yes	Gravel car park to pathway into the pool complex.
 <p>Appendix 70</p>		
Is disability parking available?	No	No designated disability parking but a large gravel general car park.
 <p>Appendix 71</p>		
Is the building accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	The service counter is 1130 mm.
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	Apart from access gate it is easy to get around the public areas. The access gate is child proof and would be difficult for a person in a wheelchair to operate.



Question	Response	Details
  <p>Appendix 72 Appendix 73</p>		
Are the floors non-slip?	Yes	Brick and concrete
Are there unisex disability accessible toilets?	Yes	
 <p>Appendix 74</p>		
Goomalling Museum Precinct		
Address of building	16 Throssell Street, Goomalling WA 6460, Australia	
 <p>Appendix 75</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	No	Identification of the several small buildings would be enhanced by better signage. The site is under ongoing development.
Is there disability access into the building?	Yes	Three main buildings: the West wing is new and disability access is being prepared. The School Room is only accessible by steps. There is a small lip on the doorway to the house. Wheel chair entry may require assistance.
   <p>Appendix 76 Appendix 77 Appendix 78</p>		
Is disability parking available?	No	No designated disability parking.
Is the building accessible by public or community transport?	No	There is no public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	There is no counter.





Question	Response	Details
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	The house is quite cramped. A wheelchair may have difficulty.
Are the floors non-slip?	Yes	Non-slip, smooth wooden.
 <p>Appendix 79</p>		
Are there unisex disability accessible toilets?	Yes	
 <p>Appendix 80</p>		
Goomalling Men's Shed		
Address of building	9 Williams Street, Goomalling WA 6460, Australia	
 <p>Appendix 81</p>		
Is there clearly visible directional and identification signage?	Yes	There is signage on the building. Someone finding it for the first time may have difficulty in locating the building from the street.
Is there clearly visible navigational signage within the building?	N/A	Not required.
Is there disability access into the building?	Yes	There is intent to have disability access but improvements to the work carried out are needed for this to be effective.
 <p>Appendix 82</p>		
Is disability parking available?	No	There is no designated disability parking.
Is the building accessible by public or community transport?	No	There is no public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.




Question	Response	Details
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	No front counter.
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	The main work area is quite cluttered. It would require some reorganisation if it was to be utilised by someone in a wheelchair.
 <p>Appendix 83</p>		
Are the floors non-slip?	Yes	Non-slip smooth wooden.
Are there unisex disability accessible toilets?	No	Standard toilets shared with go kart track adjacent.
Goomalling Senior Citizens (aka Masonic Lodge)		
Address of building	10 Lockyer Street, Goomalling WA 6460, Australia	
 <p>Appendix 84</p>		
Is there clearly visible directional and identification signage?	Yes	At front gate.
Is there clearly visible navigational signage within the building?	N/A	Not needed. The participants are regular and are looked after.
Is there disability access into the building?	Yes	Disability access is through the rear entrance.
 <p>Appendix 85</p>		
Is disability parking available?	No	There is a large gravel carpark but no designated disability parking with a paved area.
Is the building accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	No front counter
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	A large building easy to navigate





Question	Response	Details
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	Standard toilets
Goomalling Golf Club		
Address of building	Calingiri Rd, Goomalling	
  <p>Appendix 86 Appendix 87</p>		
Is there clearly visible directional and identification signage?	Yes	
 <p>Appendix 88</p>		
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	The access is not completely without barrier. There is a small lip at each of the doors. Wheel chair users may require assistance to navigate
 <p>Appendix 89</p>		
Is disability parking available?	No	There is no designated disability parking. There is a large gravel general car park.
 <p>Appendix 90</p>		
Is the building accessible by public or community transport?	No	There is no public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	There is no front counter.



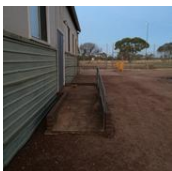
Question	Response	Details
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	Doors are wide enough for wheel chairs.
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	There are both men's and women's disability access toilets.
CWA Building		
Address of building	43 Railway Terrace, Goomalling	
 <p>Appendix 91</p>		
Is there clearly visible directional and identification signage?	No	
Is there clearly visible navigational signage within the building?	N/A	A former house used by the CWA and so internal signage not required.
Is there disability access into the building?	No	A rear door has one small step up from the path. A person in a wheelchair may require assistance to enter. There are rooms to the right hand side of the building (as the observer is facing it) that are let to a separate organisation. There is a narrow ramp up to the entry level that is possibly too steep and too narrow for a wheelchair to negotiate safely. On reaching the entry level there is a single step at the door.
  <p>Appendix 92 Appendix 93</p>		
Is disability parking available?	No	There is ample general parking on gravel at the rear of the building. Users of the building are also able to access street parking which is a short walk away through Anstey Park.
Is the building accessible by public or community transport?	No	No public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	No front counter





Question	Response	Details
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	The building is quite small. It is possible to move around in it but it could involve some tight manoeuvring.
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	
Goomalling Caravan Park and Motels		
Address of building	Throssell Street, Goomalling WA 6460, Australia	
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	No	There is little signage in the complex, however advice about facilities is given when guests check in.
Is there disability access into the building?	Yes	All of the buildings are designed so that there are no steps to negotiate on entry. This includes the office, motel units and kitchen and ablution facilities. A new ablution block is currently being installed. Accessibility may be a possible project. Mobility would be enhanced by the provision of paths between accommodation and facilities. Currently mainly gravel.
 		
Appendix 94	Appendix 95	
Is disability parking available?	No	There is no dedicated disability parking. There is ample onsite parking generally on gravel which may mean some areas are difficult to navigate in a wheelchair.
Is the building accessible by public or community transport?	No	There is no public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	The reception desk is office desk height.
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	The main public areas on the camping ground are accessible. The site is flat and while much of it is gravel there are paved areas particularly around facilities and amenities.









Question	Response	Details
 <p>Appendix 96</p> <p>Are the floors non-slip?</p>	Yes	A range of flooring materials are used in the various buildings and these are non-slip.
 <p>Appendix 97</p> <p>Are there unisex disability accessible toilets?</p>	Yes	
 <p>Appendix 98</p> <p>Slater Homestead</p> <p>Address of building</p>	Yes	Goomalling-Wyalkatchem Road, Goomalling WA 6460
 <p>Appendix 99</p> <p>Is there clearly visible directional and identification signage?</p> <p>Is there clearly visible navigational signage within the building?</p> <p>Is there disability access into the building?</p>	Yes	
	No	The property is spread out over a very well kept site. The components that make up the whole are not well sign posted.
	Yes	The building housing the cafe has disability access. The building known as "The Barn" is the main area used for larger functions. The entry area is at grade and accessible from the carpark. A step up is required to enter the Barn from the entry level. Wheelchair users would need assistance. There is attractive period accommodation on the property. The rooms have some barriers to access - lips on doorways and steps. Washing and toilet facilities are some distance away from the rooms. The Australian Creatures Art Gallery is not wheelchair accessible.


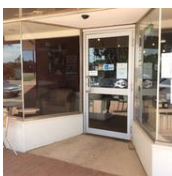
Question	Response	Details
Is disability parking available?	No	No dedicated disability parking however the layout of the site is such that vehicles can approach to within a few metres of buildings to allow a person with disabilities to disembark.
 <p>Appendix 100</p>		
Is the building accessible by public or community transport?	No	There is no public transport serving Goomalling. People who do not have private transport rely on friends, family and neighbours to assist. HAAC clients may be able to access transport.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	There is no front counter or reception desk.
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	The whole site is very pleasant and would be very interesting to seniors because of its historical nature. It is very easy to move around the site which, although gravel, is quite firm. It is mainly flat. To assist with movement ramps and bridges have been installed. These don't give full access to every building but do to the greater proportion of the area. "Mary's Tea Room" and the barn have good access and are easy to move around once within. Other parts of the site are less accessible.
 <p>Appendix 101</p>		
Are the floors non-slip?	Yes	Generally wooden floors
Are there unisex disability accessible toilets?	Yes	There are disability ablutions adjacent to The Barn. These serve the whole site.
 <p>Appendix 102</p> <p>Goomalling Fire Station</p>		
Address of building	Quinlan Street, Goomalling	


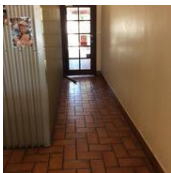

Question	Response	Details
 <p>Appendix 103</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	Good signage identifying key features
Is there disability access into the building?	Yes	Access to the Fire Station is at grade from the path outside
Is disability parking available?	No	There is no dedicated disability parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	No front counter
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	
Konnongorring Hall		
Address of building	Wongan Road, Konnongorring WA 6603, Australia	
 <p>Appendix 104</p>		
Is there clearly visible directional and identification signage?	Yes	On the building
Is there clearly visible navigational signage within the building?	Yes	Exit signs
Is there disability access into the building?	Yes	Main entrance and rear entrance
  <p>Appendix 105 Appendix 106</p>		
Is disability parking available?	No	No dedicated disability parking but large area of general parking
Is the building accessible by public or community transport?	No	No public transport in Konnongorring


Question	Response	Details
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	It is easy to get around the main hall and services areas. The stage can only be accessed by steps.
Are the floors non-slip?	Yes	Wooden non slip
Are there unisex disability accessible toilets?	No	
 <p>Appendix 107</p>		
Jennacubbine Hall		
Address of building	Jennacubbine East Road	
 <p>Appendix 108</p>		
Is there clearly visible directional and identification signage?	Yes	On front of the building
Is there clearly visible navigational signage within the building?	Yes	Exit signs.
Is there disability access into the building?	Yes	To the main hall through a side door.
 <p>Appendix 109</p>		
Is disability parking available?	No	No disability parking but large area of general parking on gravel. Can drive right to the door to disembark
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	Smooth wooden floors
Are there unisex disability accessible toilets?	No	

Question	Response	Details
Konnongorring Tennis Club		
Address of building	Konnongorring	
 <p>Appendix 110</p>		
Is there clearly visible directional and identification signage?	No	Not obvious from the main road. You have to know where you are going.
Is there clearly visible navigational signage within the building?	N/A	No. Very small building.
 <p>Appendix 111</p>		
Is there disability access into the building?	Yes	Yes, wide doors at grade
 <p>Appendix 112</p>		
Is disability parking available?	No	Plenty of car parking and easy to drive to door to discharge passengers
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	There is a servery/bar higher than that but it is a small community building and events such that this would in practical terms not be a barrier.
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
 <p>Appendix 113</p>		
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	Pretty basic toilet facilities away from the building.

Question	Response	Details
Churches (X 5)		
Address of building	Five churches were visited: Sacred Heart Catholic Church; St Paul's Anglican Church; Uniting Church; Christ's Church, Konnongorring; St Isadore Church, Jennacubbine	
		
		
Appendix 114	Appendix 115	Appendix 116
Appendix 117	Appendix 118	Appendix 119
Is there clearly visible directional and identification signage?	Yes	For the most part the churches were sign posted on their properties.
Is there clearly visible navigational signage within the building?	N/A	The buildings were not accessed
Is there disability access into the building?	Yes	In most of the cases it was clear from external observation that they have attempted to provide this.
Is disability parking available?	N/A	All of the churches had on site or public parking nearby. There was no designated parking for people with disabilities.
Is the building accessible by public or community transport?	No	
Are there unisex disability accessible toilets?	No	
Railway Station		
Address of building	Railway Terrace, Goomalling	
		
Appendix 120		
Is there clearly visible directional and identification signage?	No	
Is there clearly visible navigational signage within the building?	N/A	Small building - not required
		
Appendix 121		
Is there disability access into the building?	Yes	The main entrance while not completely smooth would be navigable by people with most disabilities.
Is disability parking available?	No	No designated car park although there is plenty of general parking.





Question	Response	Details
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	No counter
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	All at grade
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	Disability toilets available adjacent.
Jennacubbine Hall		
Address of building	Jennacubbine	
 <p>Appendix 122</p>		
Is there clearly visible directional and identification signage?	No	Auditor used GPS to find it.
Is there clearly visible navigational signage within the building?	N/A	Small hall. Other than exit signs signage is not required
Is there disability access into the building?	Yes	At the side of the building.
Is disability parking available?	No	Ample general parking and the ability to drive right to the door.
Is the building accessible by public or community transport?	N/A	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	Not observed.
Commercial Buildings		
Name of commercial building	Go Cafe	
Address of building	39b Railway Tce. Goomalling	
 <p>Appendix 123</p>		
Is there clearly visible directional and identification signage?	Yes	Good signage on the street.


Question	Response	Details
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	Door with ramp
 <p>Appendix 124</p>		
Is disability parking available?	Yes	There is parking in the street and designated disability parking nearby.
Is the building accessible by public or community transport?	No	Unless courtesy of family and friends.
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	Only a fraction more than the maximum recommended
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
 <p>Appendix 125</p>		
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	Wide doors no railing
Name of commercial building	Hairdresser, Whispers, Op Shop, Beauty Parlour,	
Address of building	All Council buildings on Railway Terrace	
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	Small business premises
Is there disability access into the building?	Yes	The access is at grade in most cases and where it is not there are rails to assist.
 <p>Appendix 126</p>		
Is disability parking available?	Yes	Bays are provided in Railway Terrace
Is the building accessible by public or community transport?	No	No public transport in Goomalling
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	

Question	Response	Details
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	Nearest toilets are the public facility adjacent to the Railway Station or the community Centre
Name of commercial building	Commercial Building	
Address of building	1 - 7 Railway Terrace	
 <p>Appendix 127</p>		
Is there clearly visible directional and identification signage?	No	Building is empty awaiting development
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	No	When it is developed
Is disability parking available?	No	Not adjacent to the building
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	N/A	
Are the floors non-slip?	Yes	Concrete
Are there unisex disability accessible toilets?	No	




TRANSPORT AND MOVEMENT



Question	Response	Details
Pedestrian Movement		
Are the footpaths wide enough for wheelchairs/gophers/walking frames generally?	Yes	
Are pedestrian and cycle access separated generally?	No	Some comment received from seniors that bikes and skateboards on Railway Terrace footpath are a concern
Are footpaths well maintained and free of obstructions generally?	Yes	The Shire has recently purchased a street sweeper purchase
Are footpaths well lit generally?	Yes	Generally although in some instances could be improved

Question	Response	Details
Is there adequate seating along major pedestrian routes?	No	3 provided
 <p>Appendix 128</p>		
Are there adequate footpaths provided on key access routes generally (e.g. Residential to facilities etc.)	Yes	There is also a marked walking trail that has some seating
 <p>Appendix 129</p>		
Are there any footpaths that require attention?	Yes	
 <p>Appendix 130 Appendix 131 Appendix 132 Appendix 133 Appendix 134 Appendix 135</p>  <p>Appendix 136 Appendix 137</p>		
Please state the address and describe the issue/s.	Hoddy Street, Various Cross overs, Hoddy and High Street, 35 High Street, Outside Quamby, Forward and Forrest. Maintenance issues.	
Are pedestrian crossings adequately provided generally?	No	Low traffic volumes don't require formal pedestrian crossings. Crossing points adequately provided for
Are there pedestrian crossings on key access routes? (e.g. To community services and public facilities)	No	There are crossing points
Are there accessible, sloping curbs at pedestrian crossings?	Yes	
Are there any pedestrian crossings that require attention?	Yes	
Please state the address and describe the issue/s.	Some sloping curb crossing points require maintenance. The Shire has good intelligence of such matters from its seniors.	

Question	Response	Details
Road Signage		
Are traffic signs visible and well placed generally?	Yes	
 <p>Appendix 138</p>		
Public and Community Transport		
Is public transport available?	No	
Is there any other form of community transportation available? (e.g. Community bus, HACC transport)	Yes	HACC Clients may qualify Community bus provided by the Shire enables community and individual hires, and organised seniors' outings
What are the other forms of community transportation?	PAT system - Shire vehicles and voluntary drivers	
Is there any issue/s with the other forms of community transportation?	Yes	
Describe the issue/s.	A shortage of drivers	
Is a taxi service available?	No	

HOUSING

Question	Response	Details
Housing Stock		
Is there sufficient suitable housing to meet the needs of the ageing population in the future? (e.g. Smaller homes, 2-3 bedroom, single story, wider entrances, located close to services)	No	
Maintenance and adaptation services		
Are sufficient and affordable home maintenance and adaptation services available?	Yes	Three private contractors locally including gardening and general maintenance
Retirement Village/Seniors' Housing		
Is there a Retirement Village/Seniors' Housing precinct?	Yes	
   <p>Appendix 139 Appendix 140 Appendix 141</p>		

Question	Response	Details
Address of Retirement Village/Seniors' Housing precinct	Hodder Street 8 2 bedroom units 3 by 3 singles built in 70s	
Is there disability access into the village/precinct?	N/A	
 <p>Appendix 142</p>		
Is disability parking available?	No	Individual parking at each unit
Is the village/precinct accessible by public or community transport?	No	Some residents may qualify for HACC transport otherwise no
Is the village/precinct close to services and the community?	Yes	About 800m from Railway Terrace
Is there a Retirement Village/Seniors' Housing precinct?	Yes	Adjacent to the Hospital
Address of Retirement Village/Seniors' Housing precinct	William St Quambey Lodge attached to hospital Assisted living 4 bedsits Sunshine Home for people needing higher level care 2 beds	
 <p>Appendix 143</p>		
Is there disability access into the village/precinct?	Yes	
Is disability parking available?	No	Street parking
Is the village/precinct accessible by public or community transport?	Yes	HACC transport for clients that qualify
Is the village/precinct close to services and the community?	Yes	Within 800m of Railway Terrace

SPORT AND RECREATION

Question	Response	Details
Facilities		
Is there an adequate range of sporting and recreation facilities that cater for people across a range of abilities?	Yes	Significant variety of sporting activities available
Are seniors satisfied with the provision of sport and recreation facilities?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	

Question	Response	Details
Clubs		
Are seniors actively involved in local sport and recreation clubs? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	5	
Are seniors satisfied with the provision of sport and recreation clubs?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	

SOCIAL PARTICIPATION

Question	Response	Details
Volunteering		
Are seniors satisfied with the provision of volunteering opportunities?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
Community events and activities		
Are seniors satisfied with the provision of community events and activities?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
Are activities free or low cost?	Yes	
Are activities well spread, at a variety of locations? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	5	
Are activities held at convenient locations? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	5	
Are activities accessible by community or public transport?	Yes	

RESPECT AND SOCIAL INCLUSION

Question	Response	Details
Respect and Social Inclusion		
Do seniors feel included in the community?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
Do seniors feel well respected by younger people?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
Are seniors involved in school activities? 1 - Not at all 2 - Very little 3 - Somewhat 4 - Quite a bit 5 - A great deal	4	

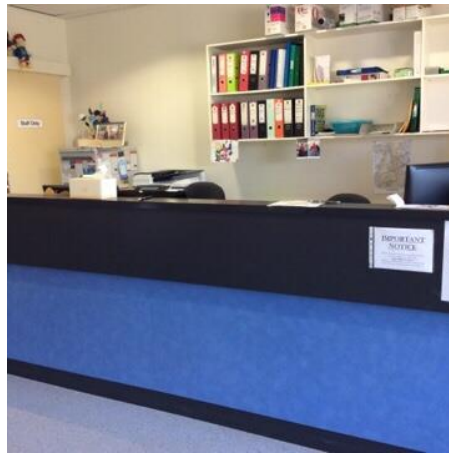
COMMUNICATION AND INFORMATION

Question	Response	Details
Computers and Internet		
Are seniors satisfied with the provision of information about services and activities in their community?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	

PHOTOGRAPHS



Appendix 1



Appendix 2



Appendix 3



Appendix 4



Appendix 5



Appendix 6



Appendix 7



Appendix 8



Appendix 9



Appendix 10



Appendix 11



Appendix 12



Appendix 13



Appendix 14



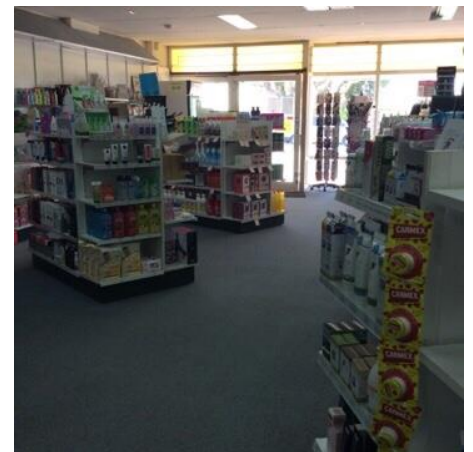
Appendix 15



Appendix 16



Appendix 17



Appendix 18



Appendix 19



Appendix 20



Appendix 21



Appendix 22



Appendix 23



Appendix 24



Appendix 25



Appendix 26



Appendix 27



Appendix 28



Appendix 29



Appendix 30



Appendix 31



Appendix 32



Appendix 33



Appendix 34



Appendix 35



Appendix 36



Appendix 37



Appendix 38



Appendix 39



Appendix 40



Appendix 41



Appendix 42



Appendix 43



Appendix 44



Appendix 45



Appendix 46



Appendix 47



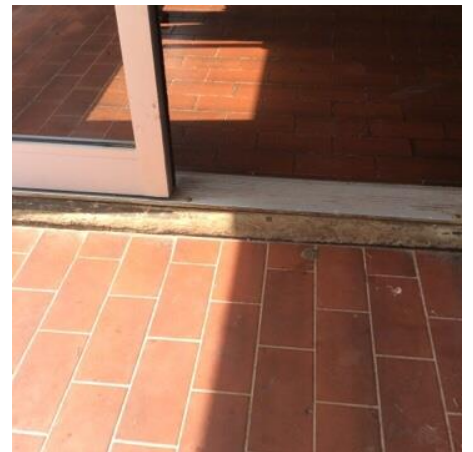
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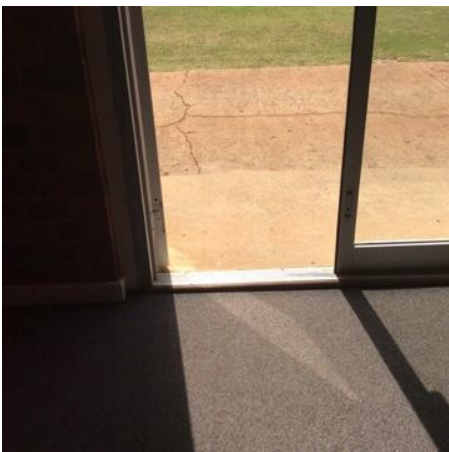
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Appendix 50



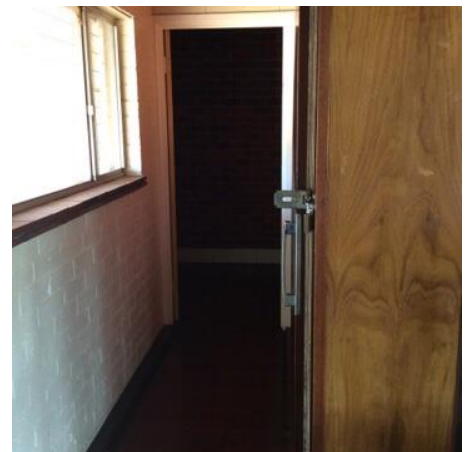
Appendix 51



Appendix 52



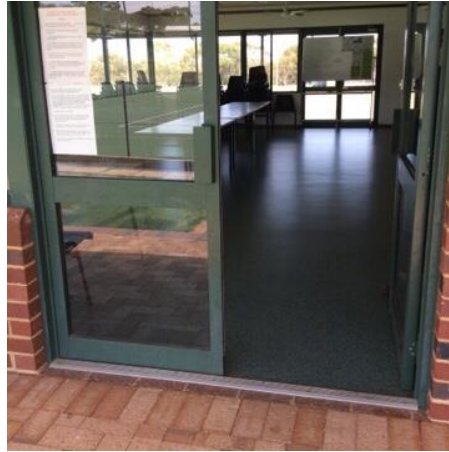
Appendix 53



Appendix 54



Appendix 55



Appendix 56



Appendix 57



Appendix 58



Appendix 59



Appendix 60



Appendix 61



Appendix 62



Appendix 63



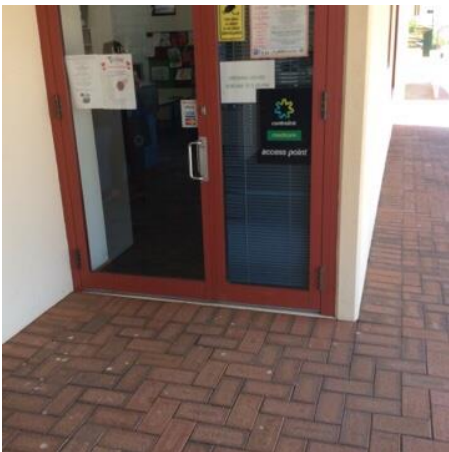
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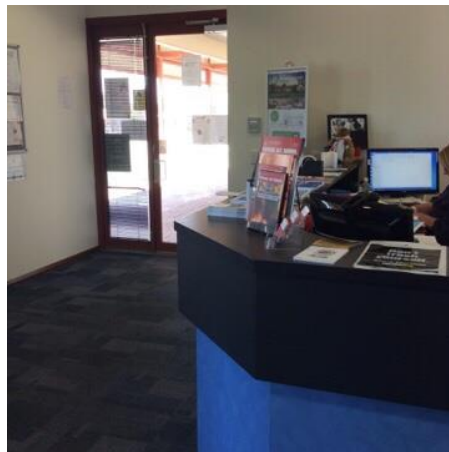
Appendix 65



Appendix 66



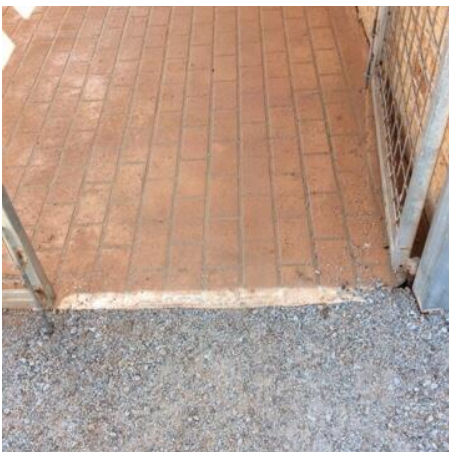
Appendix 67



Appendix 68



Appendix 69



Appendix 70



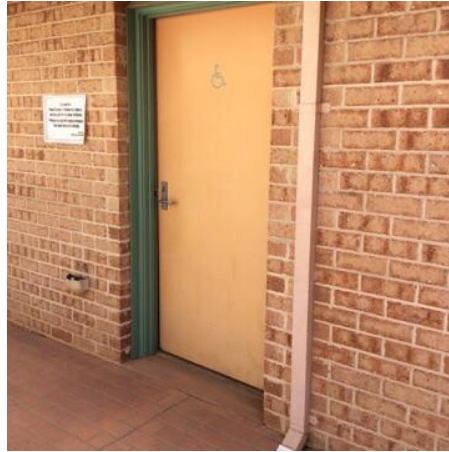
Appendix 71



Appendix 72



Appendix 73



Appendix 74



Appendix 75



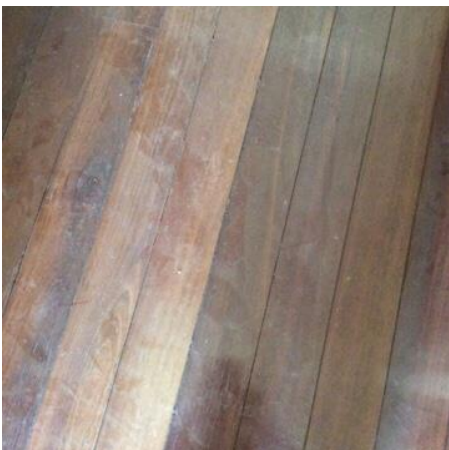
Appendix 76



Appendix 77



Appendix 78



Appendix 79



Appendix 80



Appendix 81



Appendix 82



Appendix 83



Appendix 84



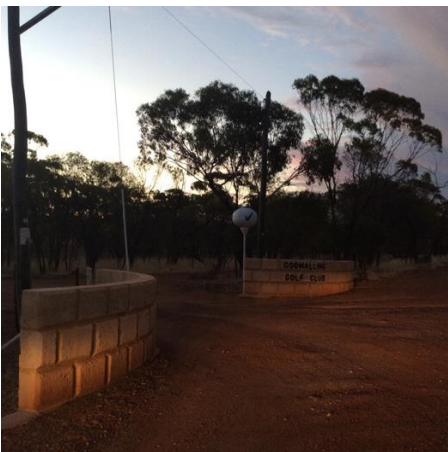
Appendix 85



Appendix 86



Appendix 87



Appendix 88



Appendix 89



Appendix 90



Appendix 91



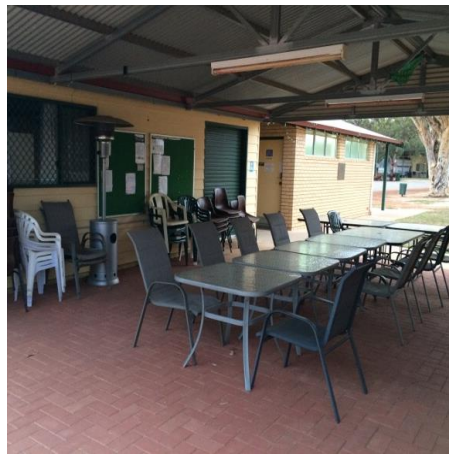
Appendix 92



Appendix 93



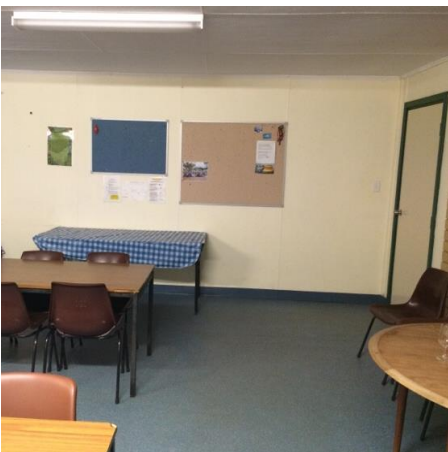
Appendix 94



Appendix 95



Appendix 96



Appendix 97



Appendix 98



Appendix 99



Appendix 100



Appendix 101



Appendix 102



Appendix 103



Appendix 104



Appendix 105



Appendix 106



Appendix 107



Appendix 108



Appendix 109



Appendix 110



Appendix 111



Appendix 112



Appendix 113



Appendix 114



Appendix 115



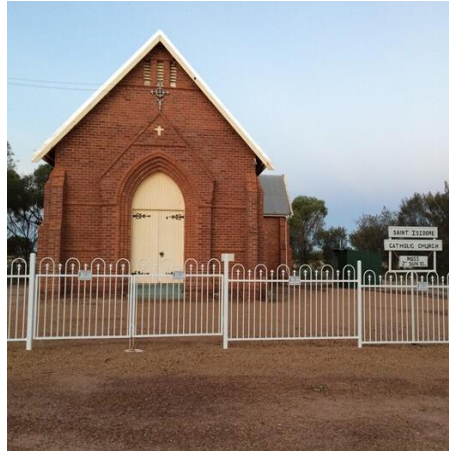
Appendix 116



Appendix 117



Appendix 118



Appendix 119



Appendix 120



Appendix 121



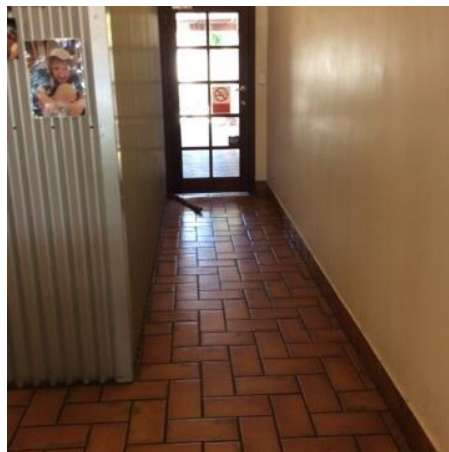
Appendix 122



Appendix 123



Appendix 124



Appendix 125



Appendix 126



Appendix 127



Appendix 128



Appendix 129



Appendix 130



Appendix 131



Appendix 132



Appendix 133



Appendix 134



Appendix 135



Appendix 136



Appendix 137



Appendix 138



Appendix 139



Appendix 140



Appendix 141



Appendix 142

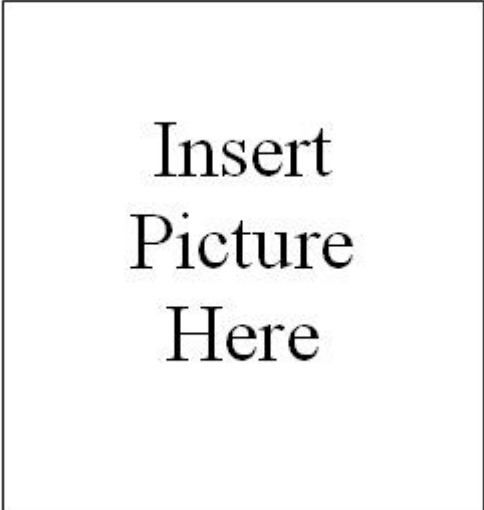


Appendix 143

ANNEX 2: ENGAGEMENT REPORT: TOWARDS AN AGE FRIENDLY COMMUNITY PLAN



ENGAGEMENT REPORT



March 2016

Towards an Age Friendly Community Plan



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KEY FINDINGS

It is clear from the results of the engagement activities that both survey respondents and focus group participants enjoy living in the Shire of Goomalling. However, the research also shows that the community feel that there are some opportunities for improvement regarding the provision of key services in order to create an age friendly community.

The key findings are:

- A total of nine individuals participated in the focus group, four respondents answered the service provider survey and 42 individuals completed the general survey.
- Of those seniors who participated, 57% of survey respondents and 89% of focus group participants are retired.
- The majority of both survey and focus group respondents believe that improved provision of access, increased provision of footpaths and roads maintenance and increased focus on safety and security will lead to a more fulfilling experience for seniors in the Shire of Goomalling.
- Focus group participants believe the most important issues for aged persons in the Shire of Goomalling are:
 - Appropriate housing
 - Transport
 - Health services
 - Security/safety.
- Service provider survey respondents believe the most important issues for aged persons in the Shire of Goomalling are:
 - Increased access to all buildings and provided services.
- Senior survey respondents believe the most important issues for aged persons in the Shire of Goomalling are:
 - Medical and aged care
 - Increased provision of footpaths
 - Security and safety of community members
 - Consideration of transport for those without access to a vehicle
 - Loneliness and isolation of residents.

INTRODUCTION

Background

Age-friendly communities are those that encourage “active ageing by optimising opportunities for health, participation and security in order to enhance the quality of life as people age” (World Health Organisation). An Age Friendly Community is one which:

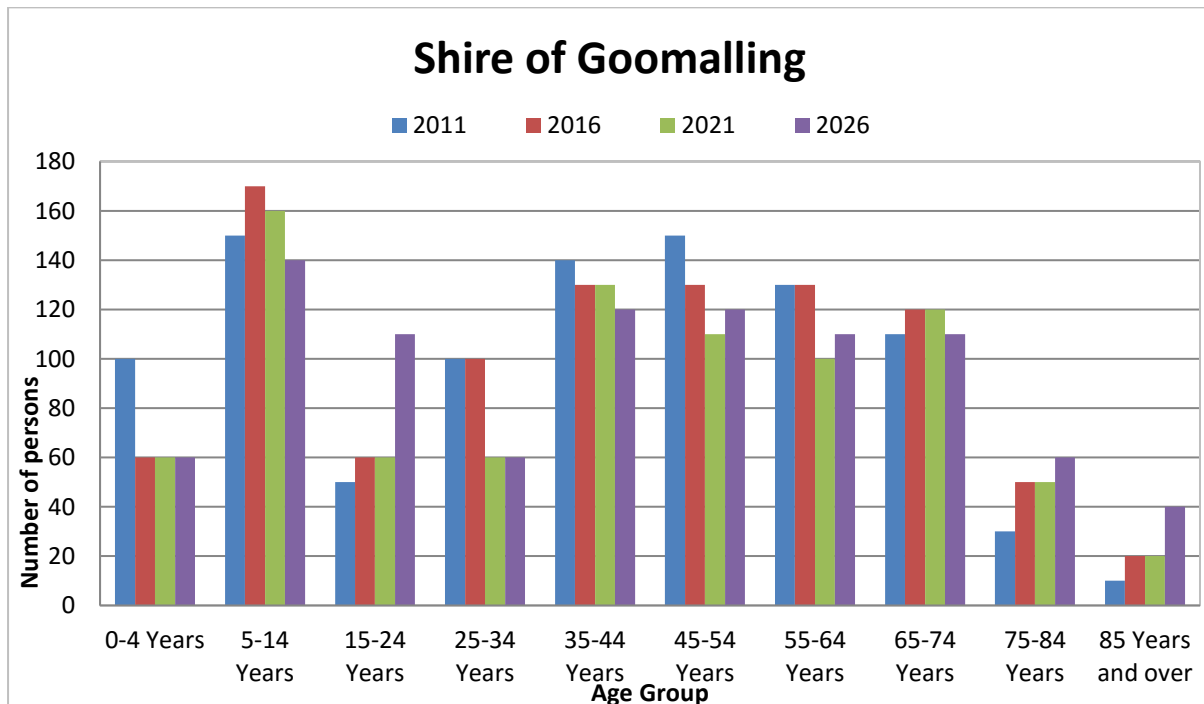
- Recognises the great diversity among older people;
- Promotes their inclusion and contribution in all areas of community life;
- Respects their decisions and lifestyle choices; and
- Anticipates and responds to ageing-related needs and preference.

The Shire of Goomalling considers age-friendly community planning vital to undertake for the following reasons:

- By 2027, Wheatbelt population over 70 will have increased by 75.3%
- The proportion of people 70+ will have increased from 10.4% in 2011 to 17% in 2027

In addition to this, older adults generally prefer to remain in their own home and continue to be part of their community. Older adults feel safe, valued and respected in their own community and local governments have a key role in ensuring this can occur.

Figure 1: Projected age profiles for the Shire of Goomalling from 2011 to 2026⁵.



⁵ <http://www.planning.wa.gov.au/publications/6196.asp>

Age-friendly community planning is also a state and regional issue. In 2012 the State Government adopted “An Age-friendly WA: The Seniors Strategic Planning Framework 2012-17.” The following actions have also been undertaken:

- 2013 the Wheatbelt Integrated Aged Care Plan was published
- 2014 the Wheatbelt Development Commission (WDC) published a guide for Age-Friendly Community Planning
- 2015 WDC provided a small value grants program for minor improvement works targeted at improving age-friendliness (the Shire of Goomalling was successful in getting funding for four improvement projects)
- 2015 Department of Local Government and Communities Grant program to prepare plans (Goomalling again successful).

Community Engagement Methodology

The broad approach adopted by the Shire of Goomalling in preparing an Age Friendly Community Plan consists of a four step solution-focused process to produce a strategy that will be consistent with and complementary to the Strategic Community Plan:

Figure 2: Age friendly planning community process



The third step of the process concerns engagement. As part of the Age Friendly Planning process, and to obtain the knowledge and views of seniors and those who care for them, a Community Reference Group has been established. This group guides and supports the project, liaises with the Department of Local Government and Communities, reviews draft reports and will endorse the final plan. In addition to this, the group has provided input into the design of a community survey and focus groups. Both the survey and the focus group sessions were structured around the eight WHO domains with participants involved in assessing these features in their own communities.

The Shire of Goomalling conducted one Focus Group that surveyed community members and another survey that engaged Service Providers. The Shire advertised the Focus Group and Community Survey (available in hard copy and online) using the following channels:

- The local newspaper the Endeavour
- Council's spring newsletter – which is available online and mailed out to all rate payers and subscribers

See Annex 1 for a copy of the Focus Group Promotional Flyer. Annex 2 contains a copy of the Community Survey.

Purpose

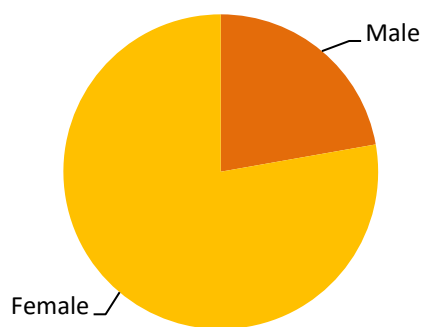
The purpose of the Engagement Report is to present the results of the Focus Groups and Community Survey. It will be used to inform and guide the next steps in the development of the Shires' Age Friendly Community Plan.

FOCUS GROUP RESPONDENTS

The Shire of Goomalling conducted one Focus Group as part of the development of the Age Friendly Community Plan. The Focus Group was designed and conducted in line with the Department for Communities Age Friendly Toolkit and the Wheatbelt Development Commissions Age Friendly Community Plan Guide. See Annex 3 for a copy of the Participant Information Form used to collect the data presented below.

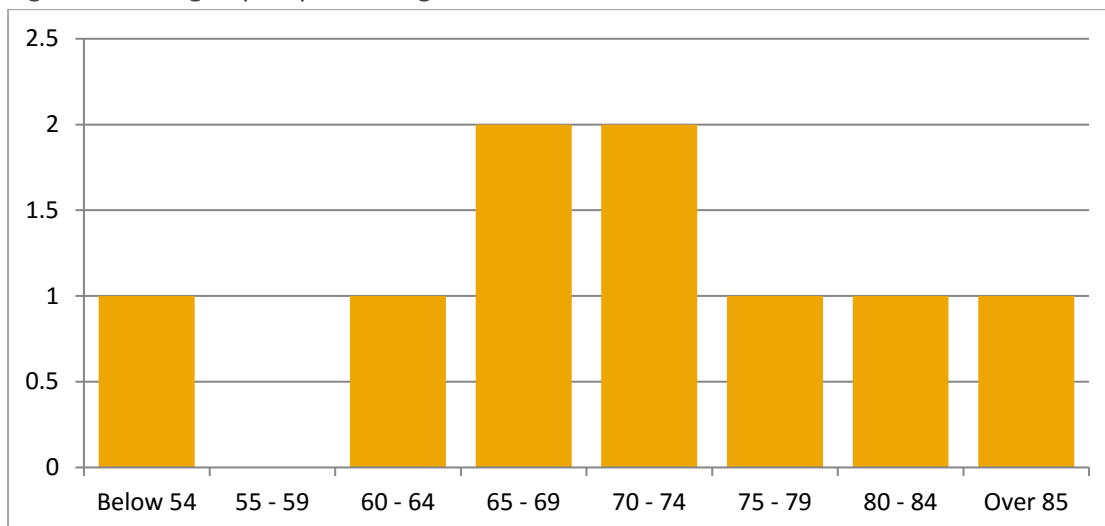
Nine people attended the community focus group in the Shire of Goomalling. Of participants in attendance, 78% are female and 22% are male (refer to Figure 3).

Figure 3: Focus group respondent sex



Respondents range from below 54 to over 85 years of age. The largest proportion of participants range from between 65 to 74 years of age (refer to Figure 4).

Figure 4: Focus group respondent age



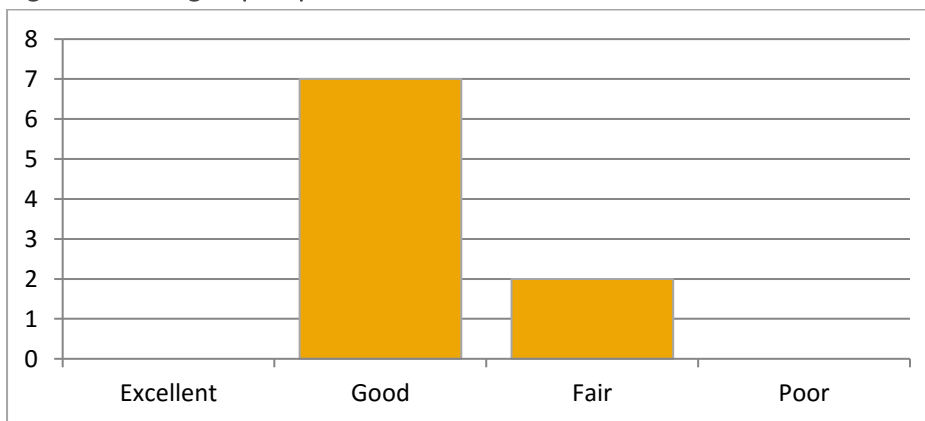
A vast majority of focus group respondents are retired, with only one person working part time.

Table 1: Focus group respondent present employment status

Answer Options	Response Count	Response Percent
Retired	8	89%
Work Full-time	0	0%
Work Part-time	1	11%
Unemployed	0	0%
Total	9	100%

While 78% of participants indicated their current health is good, 22% indicated their health is fair. No one has represented their health as excellent or poor.

Figure 5: Focus group respondent current health



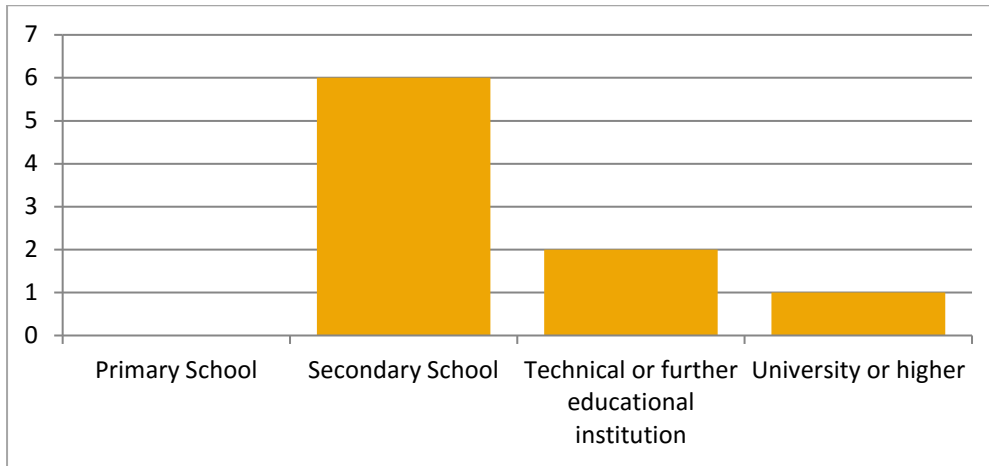
78% of participants indicated that they do not currently have health problems that limit their ability to perform normal daily activities. Conversely, 22% have indicated they do have limiting health problems.

Table 2: Focus group respondent limiting health problems

Answer Options	Response Count	Response Percent
Yes	2	22%
No	7	78%
Total	9	100%

Six respondents have completed secondary school, two have completed technical or further education and one has completed university or higher.

Figure 6: Focus group respondent highest schooling level



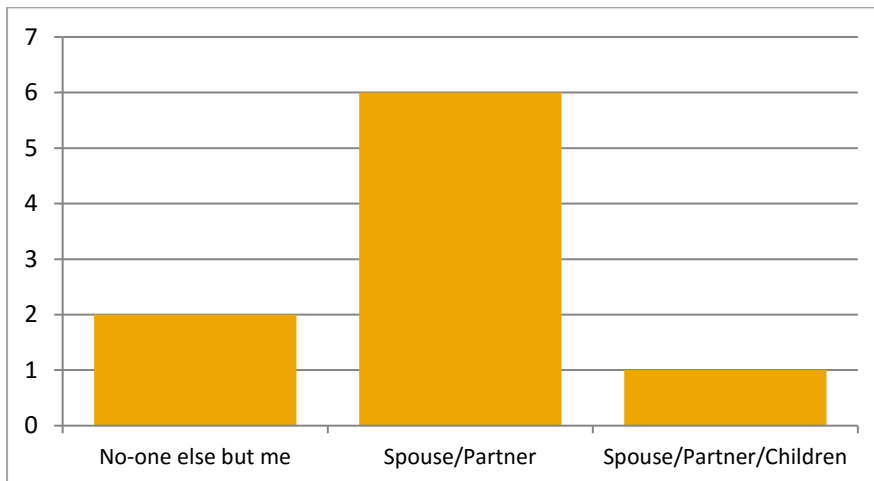
All respondents are home owners.

Table 3: Focus group respondent home ownership

Answer Options	Response Count	Response Percent
Home Owner	9	100%
Renter	0	0%
Total	9	100%

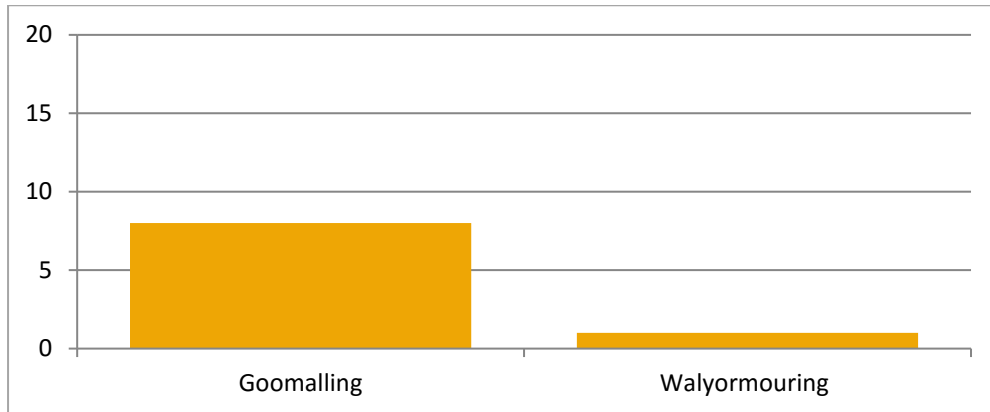
22% of respondents indicated they live alone, 67% live with their spouse or partner, and 11% live with children and their spouse or partner.

Figure 7: Focus group respondent living arrangements



Eight respondents live in Goomalling and one lives in Walyormouring.

Figure 8: Focus group respondent location by suburb



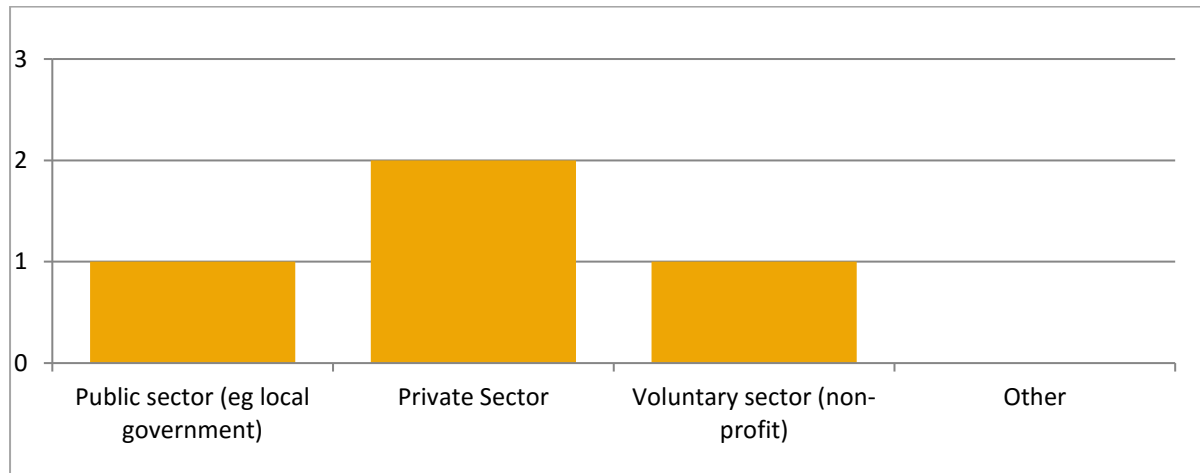
SURVEY RESPONDENTS

Service Providers

Four Service providers in the Shire of Goomalling filled out a separate survey (refer to Annex 3). All four respondents are female.

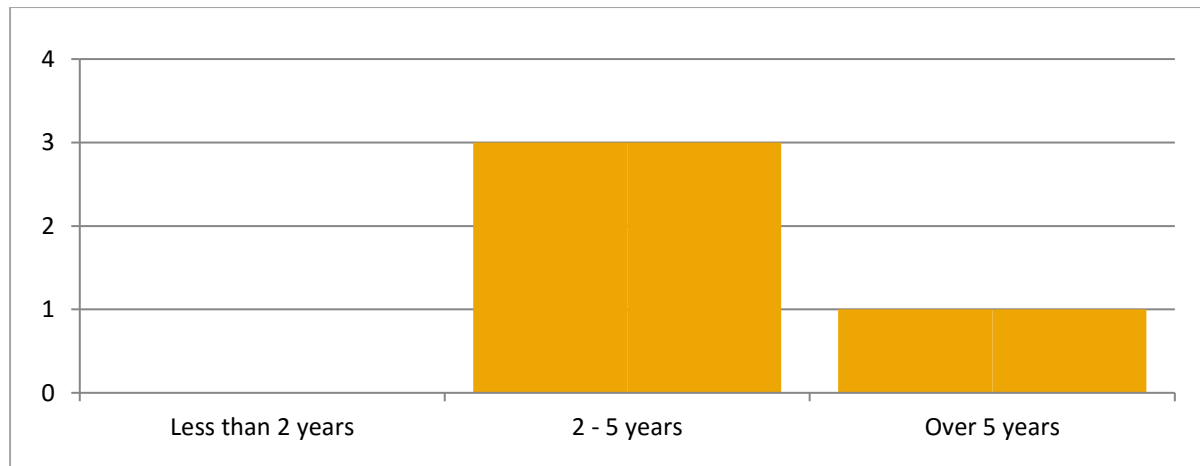
Their present occupations are as follows: secretary, bank officer, post office licensee and office manager. Their sector of employment is located in the public and private, as indicated in Figure 9 below.

Figure 9: Service provider sector of employment



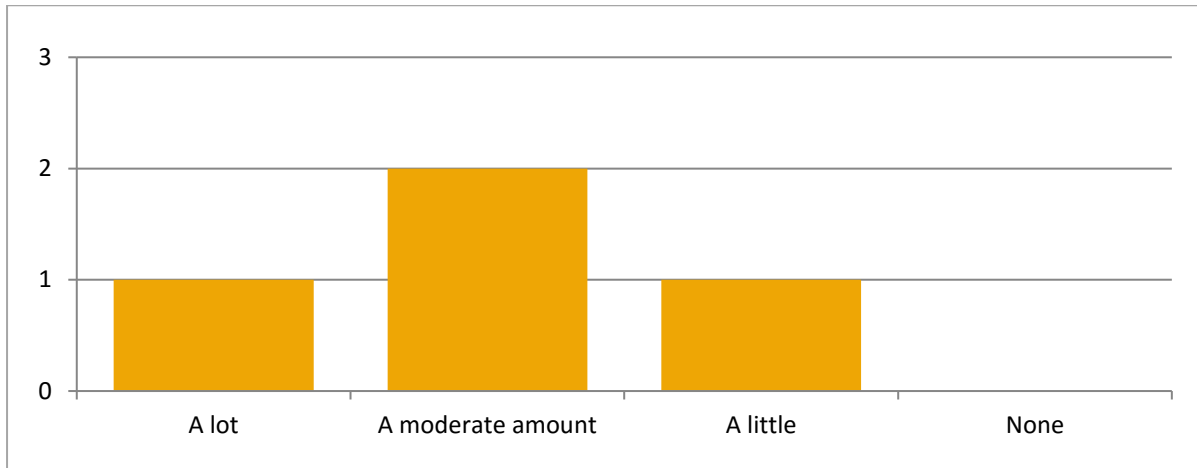
Three of the participants have been employed in this occupation for the last two to five years and one person has been employed for over five years.

Figure 10: Service provider length of employment



Of those surveyed, 50% identified they had a 'moderate amount' of experience with older people in their occupation.

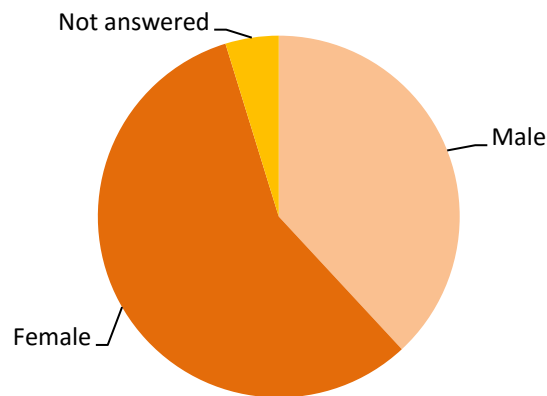
Figure 11: Service provider level of experience with older people in occupation



Seniors

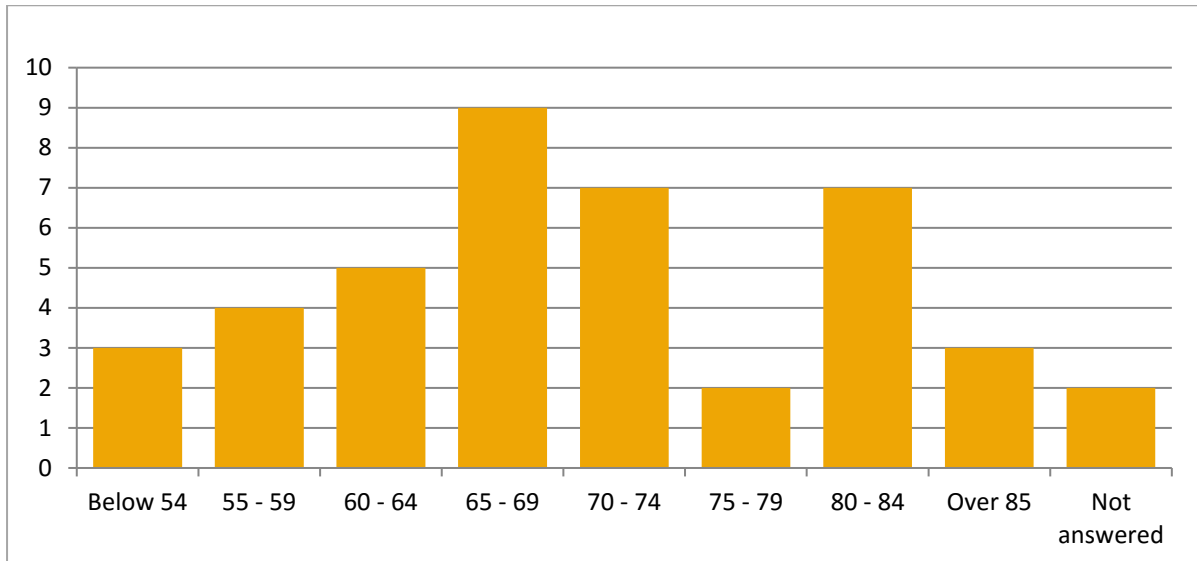
42 respondents in the Shire of Goomalling filled out the provided survey. Approximately 57% of respondents are female and 38% are male. 5% of respondents did not indicate whether they were male or female (see Figure 11).

Figure 11: Survey respondent sex



Respondents are between below 54 and over 85 years of age. The largest cohort of respondents is between 65 to 69 years old (see Figure 12).

Figure 12: Survey respondent age



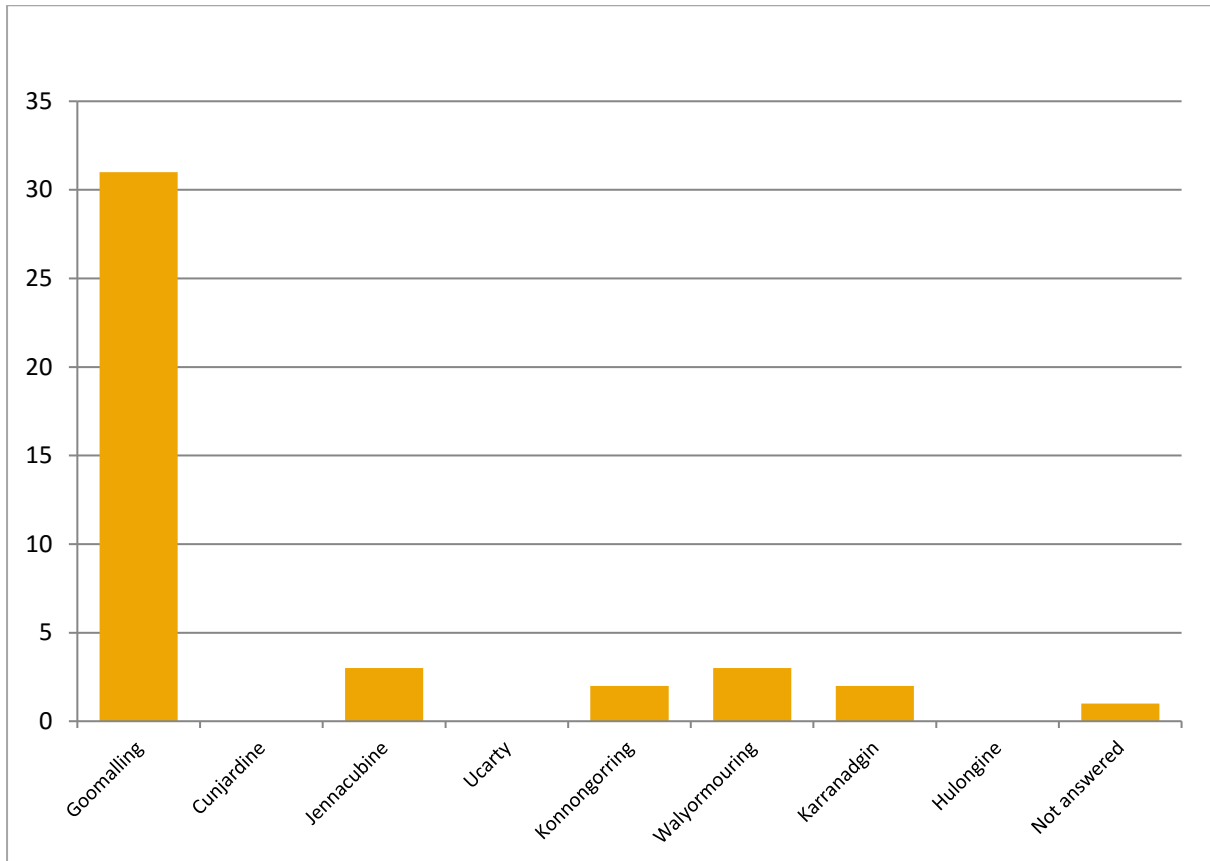
A majority of respondents are retired. 21% of respondents work full-time and 19% work part time. One respondent did not answer.

Table 4: Survey respondent present employment status

Answer Options	Response Count	Response Percent
Retired	24	57%
Work Full-time	9	21%
Work Part-time	8	19%
Unemployed	0	0%
Not Answered	1	2%
Total	42	100%

Of those who responded to the survey, 74% live in Goomalling. The rest of the respondents live in Jennacubine, Konnongorring, Walyormouring and Karranadgin, as indicated in Figure 13.

Figure 13: Survey respondent locality



FOCUS GROUP RESULTS

Health and Community Services

Focus group respondents indicated that the current level of health and community care is generally well provided for but that access to services can take time. This manifests in people waiting what is perceived as “too long” to access health services. In addition to this, there is a perception that Perth hospitals are unaware of these access issues occurring in regional centres. While participants noted that GP services are good, they would like to see increased Shire support.

Outdoor Spaces and Buildings

Most buildings are considered physically accessible, but it was noted that that physical access to the IGA and Pharmacy need to be improved, due to a heavy sliding glass door. Footpaths and public toilet access around town have also been identified as needing improvement. Seating around town is well provided.

Transport and Movement

Participants have indicated there are several areas for improvement for transport and movement within the Shire of Goomalling. They feel the bus service from Geraldton to Perth (via Goomalling) is not well advertised and the general difficulty of accessing Northam without a private vehicle. There is a desire to see the improved coordination of appointments and transport services. In addition, while there is a high use of PATS (Patient Assisted Travel Scheme), there is a current lack of volunteers facilitating this endeavour. Participants noted the Avon Link service may pose a potential issue for financial sustainability in the future.

Several footpaths around town have been noted as needing particular attention. In addition to this, several roads also need improvement, with one specific area of note being the Crossing at Quinlan/Lockyer. Several participants commented that gopher speeds have become an issue.

Housing

Respondents indicated there are numerous areas for improvement in the Shire’s current provision of housing. Areas of concern include:

- Lack of rental accommodation
- Lack of high and low care facilities
- Major lack of respite care
- Poor quality of state housing
- Need for increased provision of smaller houses or units
- Homes better build for easier ambulance access.

Sport and Recreation

There was a lack of consensus regarding the provision of sport and recreation in the Shire of Goomalling. While some participants noted there are plenty of available activities if people are willing to join, others stated the lack of structured activities for both old and younger people alike. There is consensus that more varied activities such as film evenings or TED talks would be welcomed by community members.

It was also noted that current volunteers are stretched and an influx of those willing to help would be appreciated.

Social Participation, Respect and Social Inclusion

The focus group identified feeling respected and included in the Shire of Goomalling. There is a perception, however, that others may not feel welcome or accepted if not “born and bred” in the area. There is also an acknowledgement of a separation between people being in and out of town. Participants noted that the Shire may consider having Welcome Packs or using the CRC as a starting point for welcoming people into the community.

Communication and Information

There is a general feeling that information is not being accessed by community members, although the provision of the Shire newsletter is of a good quality. Focus group respondents are particularly concerned that they are informed of changes to the community and town following this consultation process. It was commented that communication is a “two way street” between community members as well as the Shire itself. Participants also noted the opportunity to improve signage and information regarding bus and community transport options.

Priorities

Service providers indicated the following priorities for an age friendly community in the Shire of Goomalling:

- Appropriate housing
- Transport
- Health services
- Security/safety.

SURVEY RESULTS – SERVICE PROVIDERS

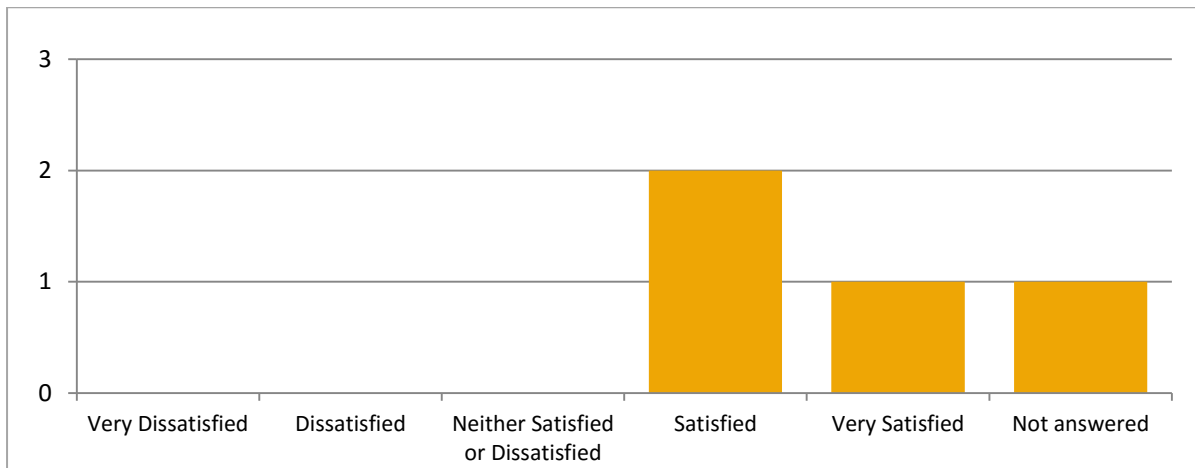
Health and Community Services

The service provider survey asked respondents the following question: “As a service provider, how satisfied are you with the provision of Health and Community Services (including GP, medical services, home care, home help such as gardening and shopping) in the Shire of Goomalling?” None of the four respondents were dissatisfied with the provision of health and community services. All were either satisfied, very satisfied or declined to answer.

Comments indicated that feedback from Goomalling residents “who utilise these services are mostly positive.” Negative comments passed on to service providers are related to the following:

- an inability or unwillingness to pay
- an expectation for services to be provided immediately; and
- a lack of organisation by the residents themselves.

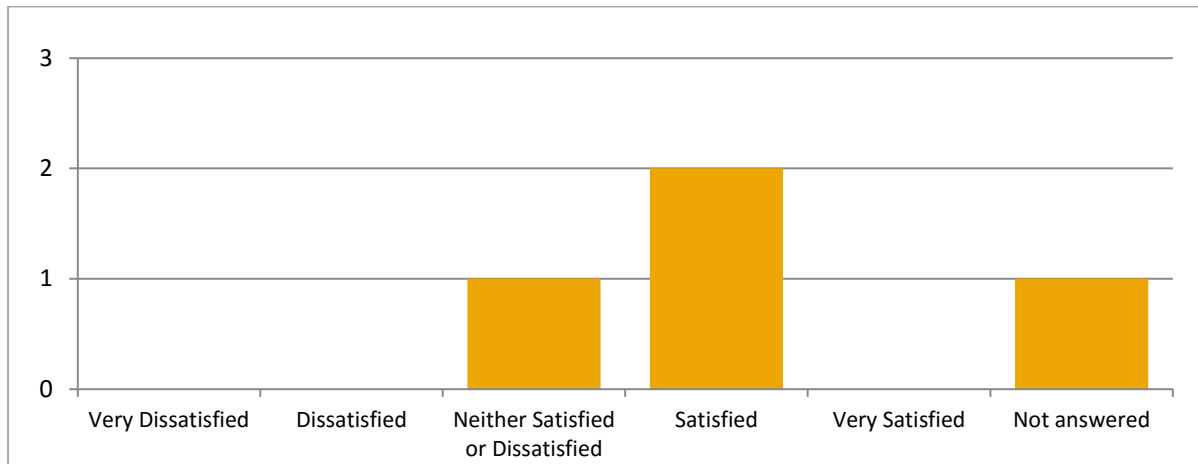
Figure 14: Service provider survey response to satisfaction with the provision of health and community services in the Shire of Goomalling



Outdoor Spaces and Buildings

Service providers were either ‘neither satisfied nor dissatisfied’ or ‘satisfied’ with the Shire’s current provision of outdoor spaces and buildings. Comments regarded the need for more public open space, an increase in the provision of playgrounds. Another person commented on the need for increased access into public buildings and the improvements of footpaths for those who use gophers.

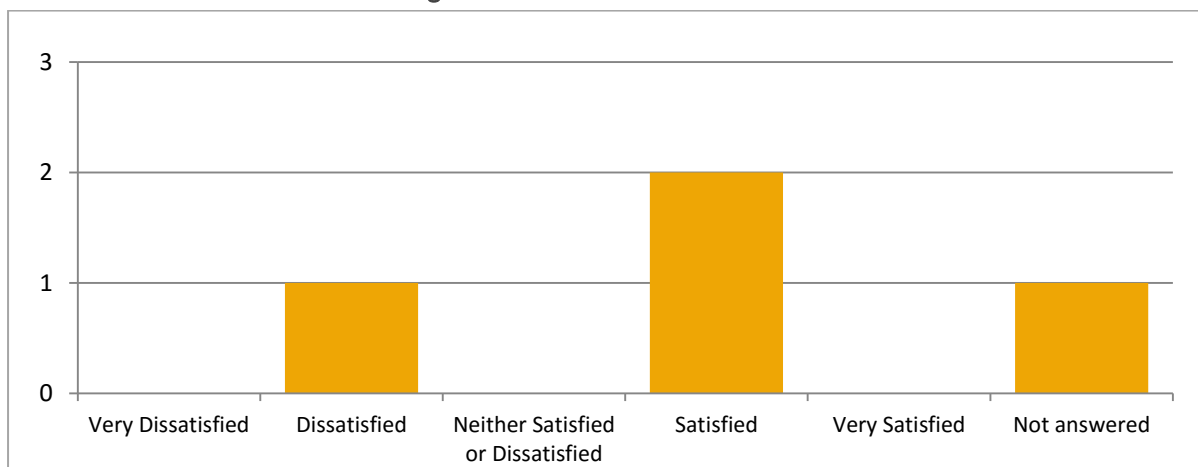
Figure 15: Service provider survey response to satisfaction with the provision of outdoor spaces and buildings in the Shire of Goomalling



Transport and Movement

Respondents were dissatisfied and satisfied with the provision of transport and movement in the Shire of Goomalling. A majority of comments were critical of the provision of footpaths. Comments cite that footpaths “need work,” or “could be improved to increase safe movement.” There is also a feeling that roads and footpaths are in disrepair and pose a hazard to community members.

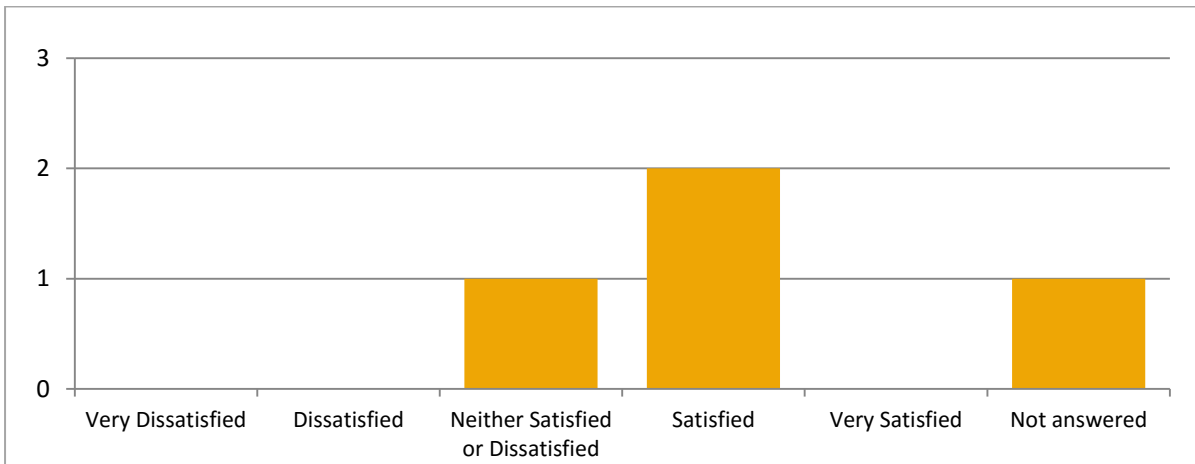
Figure 16: Service provider survey response to satisfaction with the provision of transport and movement in the Shire of Goomalling



Housing

Service providers are generally satisfied with the Shire’s provision of housing. One person was dissatisfied and another did not provide an answer. A respondent noted that “turning the farmers club and land into an aged community would be ideal for Goomalling.” Another respondent commented that if there was a waiting list for housing, he or she was unaware.

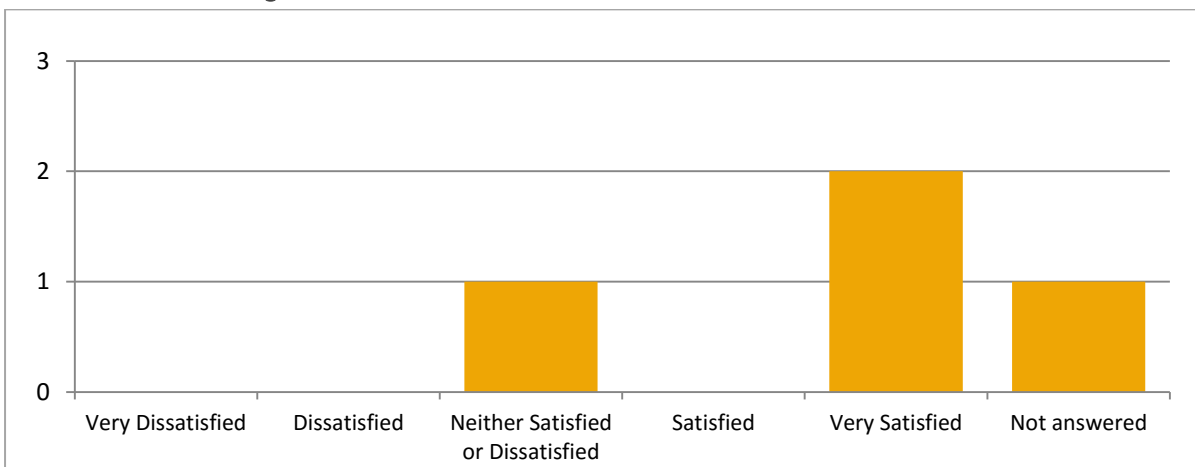
Figure 17: Service provider survey response to satisfaction with the provision of housing (including Mortlock Lodge) in the Shire of Goomalling



Sport and Recreation

One respondent was neither satisfied nor dissatisfied with the Shire’s provision of sport and recreation. Two people were very satisfied, and one person did not respond to the question. No further comments were given.

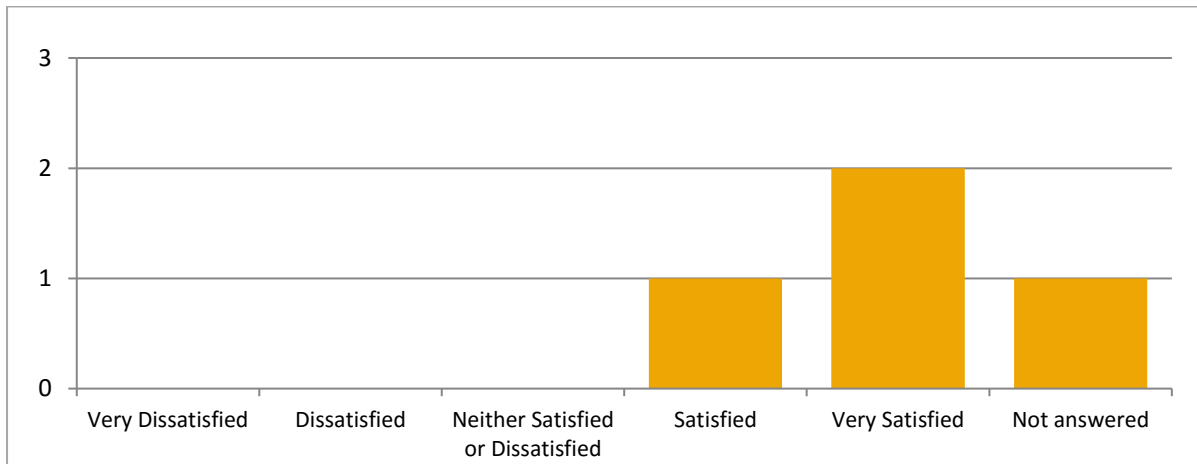
Figure 18: Service provider survey response to satisfaction with the provision of sport and recreation in the Shire of Goomalling



Social Participation

Respondents were either satisfied or very satisfied with the provision of social participation opportunities in the Shire of Goomalling. Only one person did not answer the question. No further comments were given.

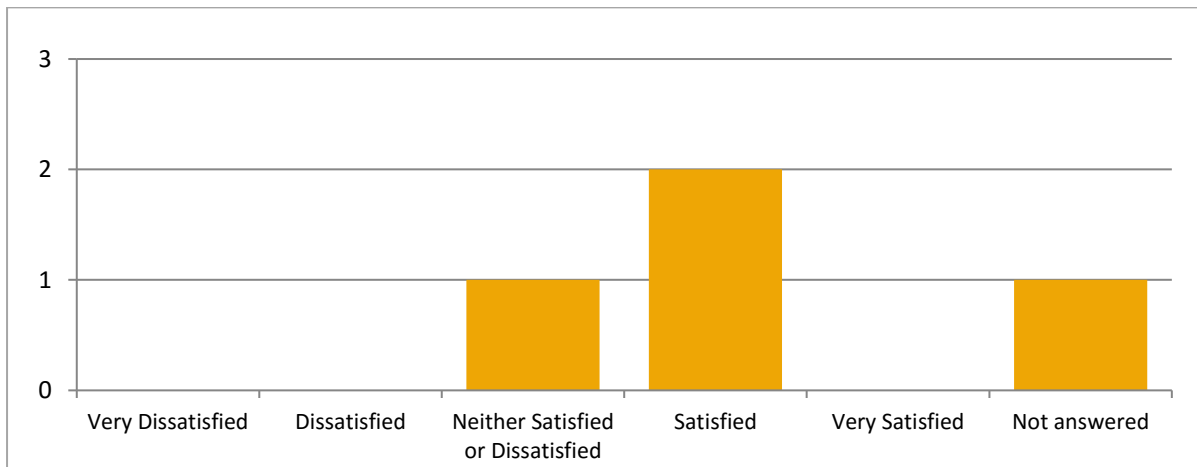
Figure 19: Service provider survey response to satisfaction with the provision of social participation in the Shire of Goomalling



Employment

One service provider was neither satisfied nor dissatisfied with the provision of employment opportunities and two people were very satisfied. One person did not answer. No further comments were given.

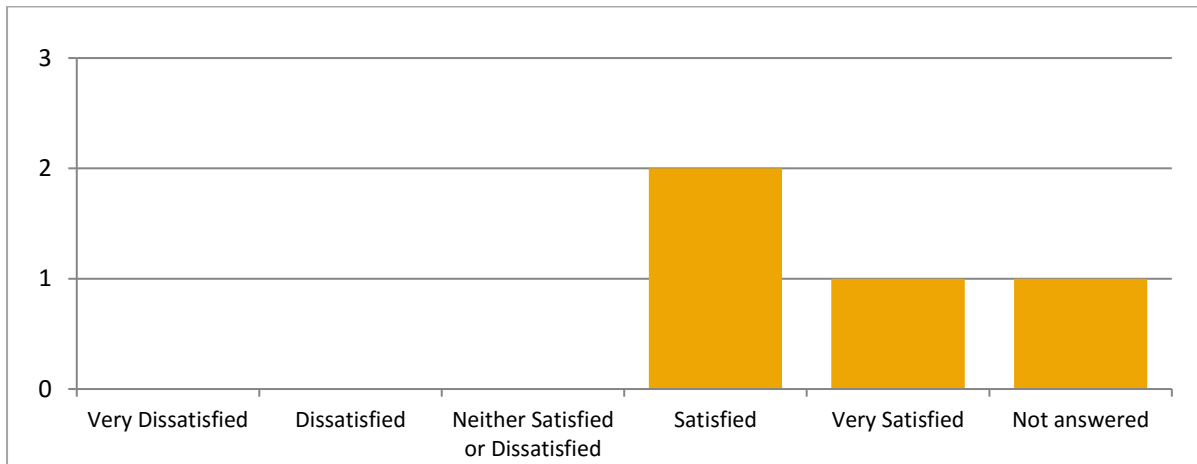
Figure 20: Service provider survey response to satisfaction with the provision of employment opportunities in the Shire of Goomalling



Respect and Social Inclusion

Three of the four respondents were satisfied or very satisfied with the provision of respect and social inclusion in the Shire of Goomalling. One comment responded that he or she is “unaware of any issues with lack of respect for seniors in the community.” The comment further notes that there “are opportunities for seniors to participate in varied activities within the community.”

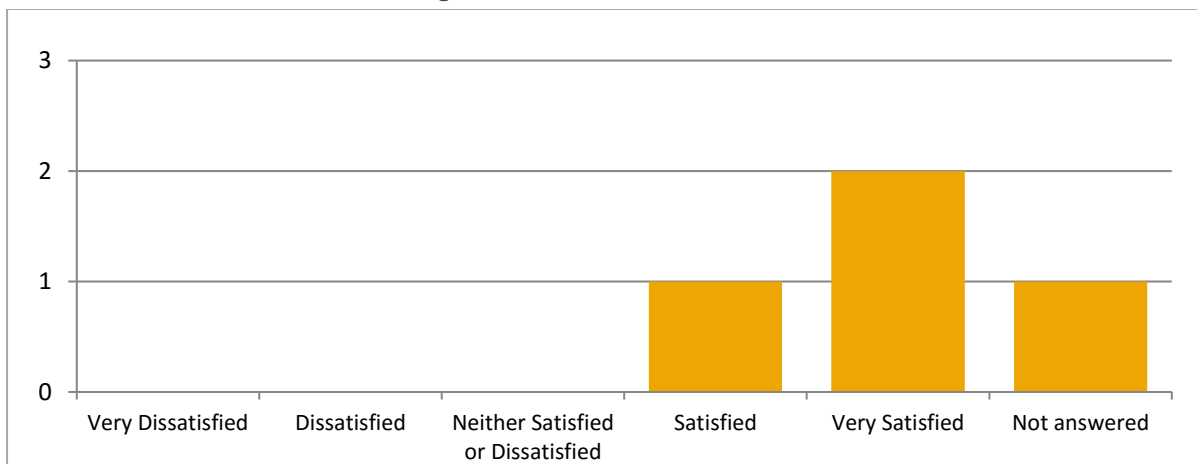
Figure 21: Service provider survey response to satisfaction with the provision of respect and social inclusion in the Shire of Goomalling



Communication and Information

Service provider respondents indicated their satisfaction with the provision communication and information in the Shire. One person did not answer the question. Particularly commentary was given to the “noticeboards and notices placed on shop windows” as being very informative to local community members. It was also noted that the local newspaper Endeavour, the Shire newsletter and general interaction with Shire and CRC staff are the most utilise methods of communication with residents.

Figure 22: Service provider survey response to satisfaction with the provision of communication and information in the Shire of Goomalling



Priorities

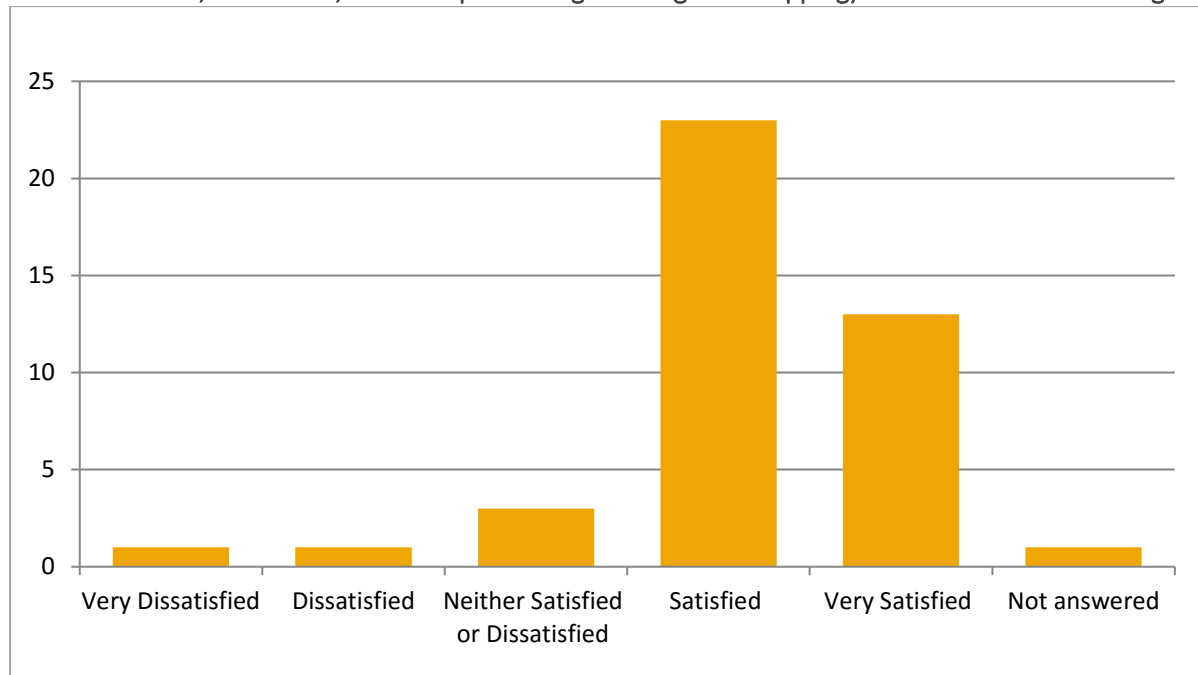
Service providers were then asked the following question: “In light of all of the previous questions, what would you say is the single most important issue for aged persons in the Shire of Goomalling?” The response indicated the most important issue for aged persons in the Shire of Goomalling to be the increased access to all buildings and provided services.

SURVEY RESULTS – SENIORS

Health and Community Services

A total of 86% of respondents are satisfied or very satisfied with the provision of health and community services in the community. 7% of respondents were neither satisfied nor dissatisfied, 4% were dissatisfied or very dissatisfied and 2% did not answer the question.

Figure 23: How satisfied are you with the provision of Health and Community Services (including GP, medical services, home care, home help such as gardening and shopping) in the Shire of Goomalling?



Comments regarding health and community services focused on the provision of medical services and shopping. Many respondents noted the medical services were “excellent” and one respondent noted they were “very satisfied with dental treatment. There was a comment to the effect that the individual was “not happy with the way the hospital is being run.”

An individual commenting on shopping, notes their desire for “more farmers markets with fresh produce and homemade products.” There is a comment regarding the dissatisfaction with the quality of produce available at the local IGA and the lack of accessibility to the Chemist due a heavy sliding door. General comments praise the amenities available in the Shire and people’s opinion that “most [are] adequately catered for.”

Respondents were also asked if they were aware of allied health or homecare services in the Shire of Goomalling. 79% of respondents were aware of allied health services and only 19% were unaware. A similar response can be seen in awareness of home care services. 71% of respondents were aware of home care services and only 26% were unaware.

Figure 24: Are you aware of the allied health services available in Goomalling?

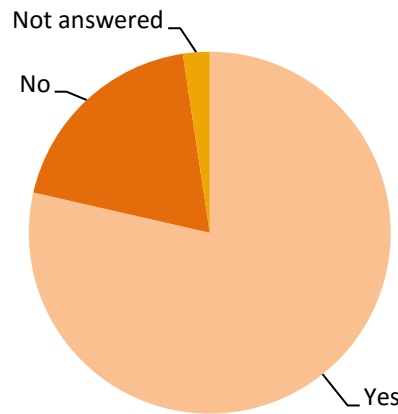
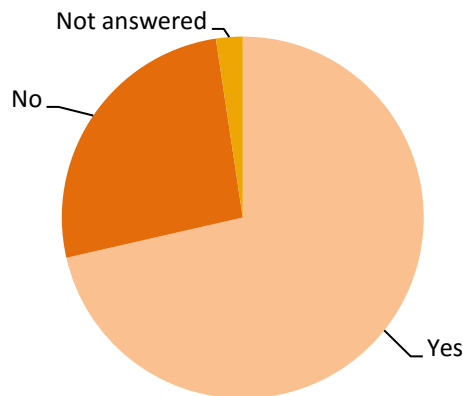


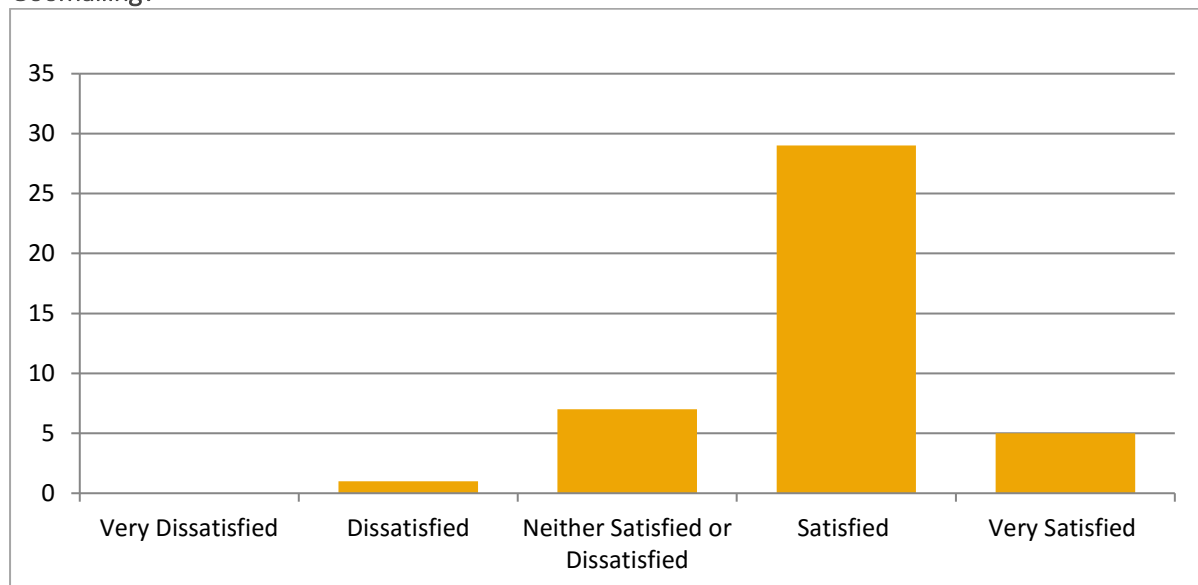
Figure 25: Are you aware of the home care services available in Goomalling?



Outdoor Spaces and Buildings

81% of respondents are either satisfied or very satisfied with the provision of outdoor spaces and buildings. 17% of respondents are neither satisfied nor satisfied and 2% are dissatisfied.

Figure 26: How satisfied are you with the provision of Outdoor Spaces and Buildings in the Shire of Goomalling?



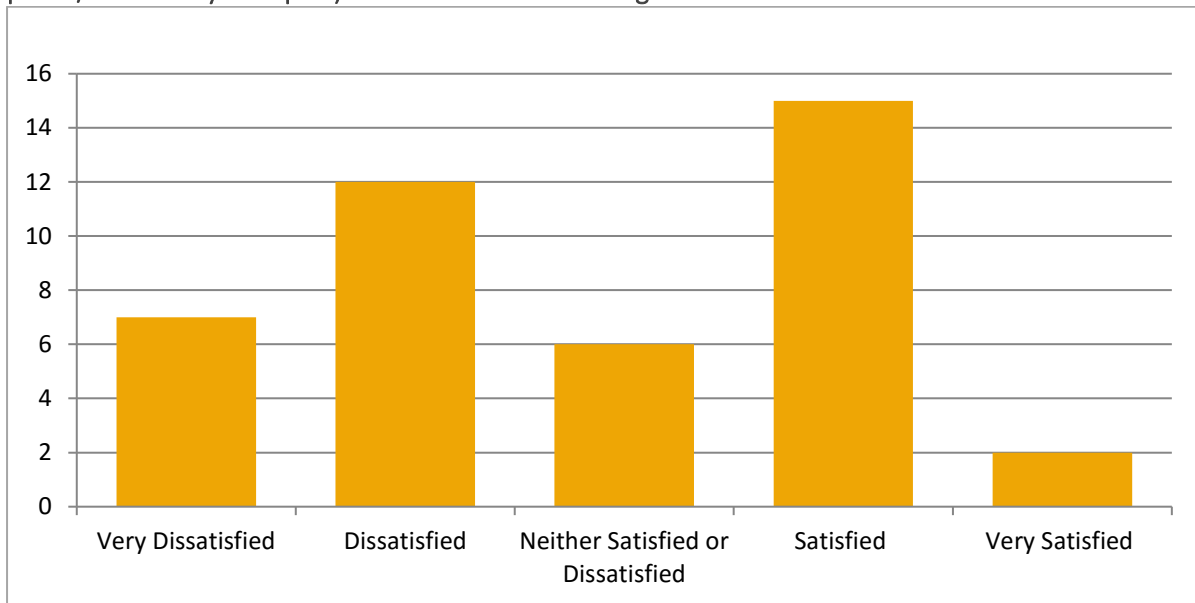
There appear to be little specific areas of concern regarding the provision of outdoor spaces and buildings. Comments were mostly focused on the provision of family and youth oriented spaces. Several comments noted the need for a skate park, which is seen as “desperately needed for the youth.” Other comments identified the “significant lack of appropriate youth spaces” and the need for an increase in shaded parkland “for family picnics, community events...and passive recreation and walking trails.”

Accessibility issues were again disclosed in relation to the heaviness of doors at the local supermarket, chemist and CRC. In general, there is a consensus that outdoor spaces and buildings are “very well thought out.”

Transport and Movement

36% of respondents are satisfied with the provision of transport and movement. 46% of respondents are either unsatisfied or very unsatisfied and 14% are neither satisfied nor dissatisfied.

Figure 27: How satisfied are you with Transport and Movement (including roads, footpaths and public/community transport) in the Shire of Goomalling?



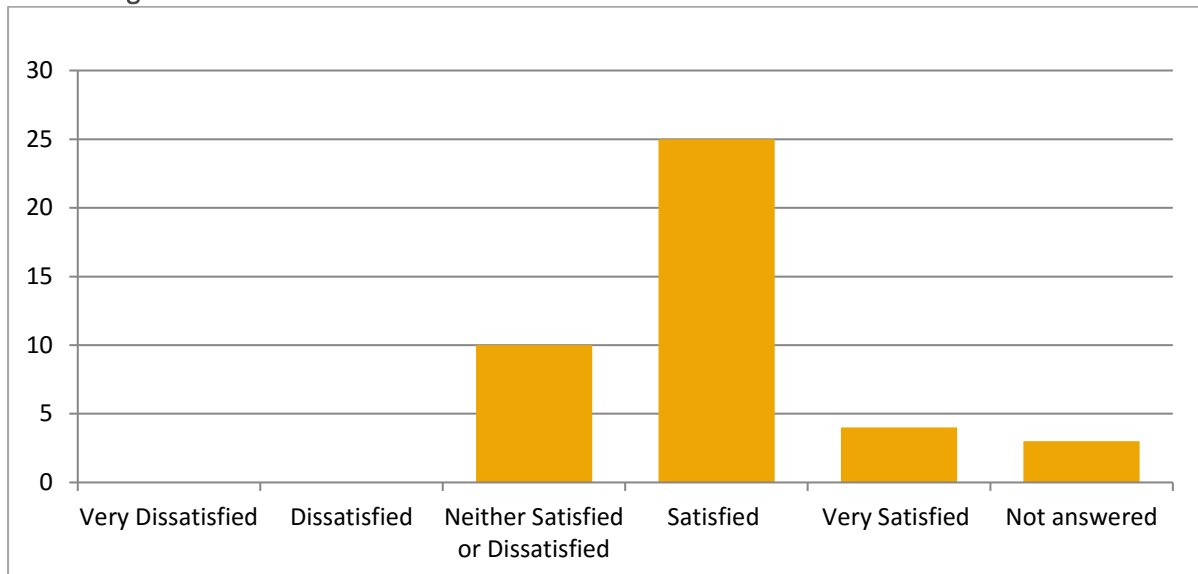
The greatest area of displeasure with the Shire’s provision of transport and movement concerns the maintenance of current footpaths and roads. Many comments indicate that “all roads in the town need to be better maintained.” It was noted that there are “too many pot holes” present on the roads, indicating a lack of attention to “fixing the problem correctly in the first place.” In addition to this, there is a perception that “footpath maintenance is haphazard and not ongoing,” indicating a lack of coherent planning. There is also concern that current footpath sizes are inadequate, given they are “not wide enough for two (2) bikes/gophers/prams to pass without someone walking on the gravel.” Several people also commented on trees that hang over the footpaths, making it difficult to walk safely.

Other comments regard the lack of awareness of public or community transport and the desire to divert harvest trucks to north of the rail line for improved safety.

Housing

70% of respondents are satisfied or very satisfied with the provision of housing. 24% are neither satisfied nor dissatisfied and no one has remarked they are unsatisfied.

Figure 28: Are you satisfied with the provision of Housing (including Mortlock Lodge) in the Shire of Goomalling?

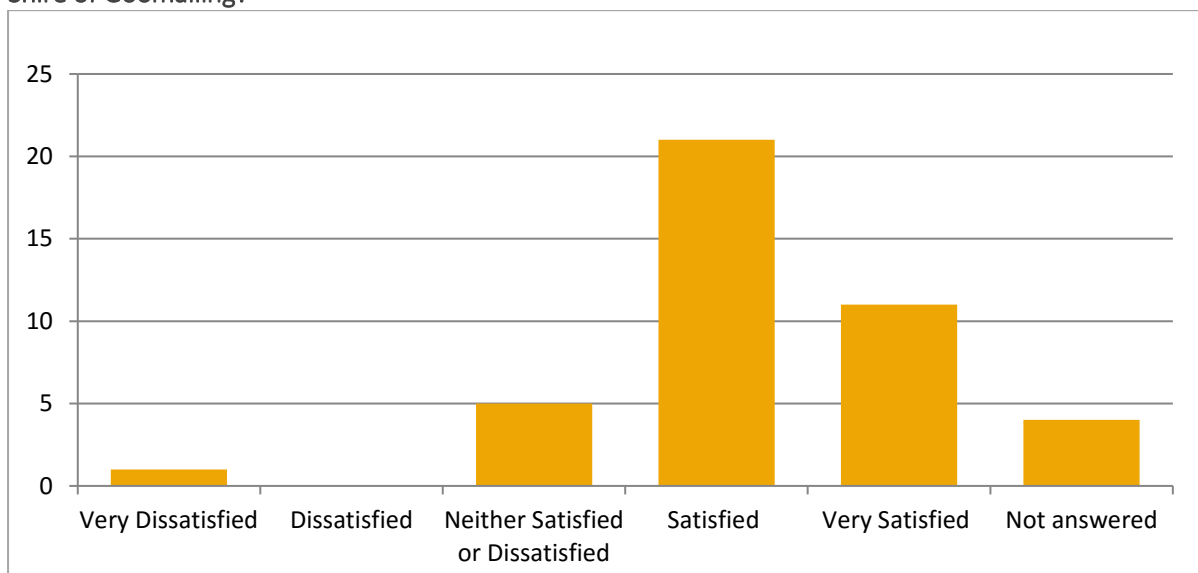


Respondents indicated their general level of satisfaction with the provision of housing in the Shire. They also noted there may always be a need for increased levels of housing. Another person commented that establishment of more units and facilities like Mortlock Lodge are necessary. Other individuals commented that current facilities are “excellent.”

Sport and Recreation

76% of respondents are satisfied or very satisfied with sport and recreation in the Shire of Goomalling. 12% are neither satisfied nor dissatisfied, 2% is very dissatisfied and 10% did not answer.

Figure 29: How satisfied are you with the provision of Sport and Recreation facilities and services in the Shire of Goomalling?



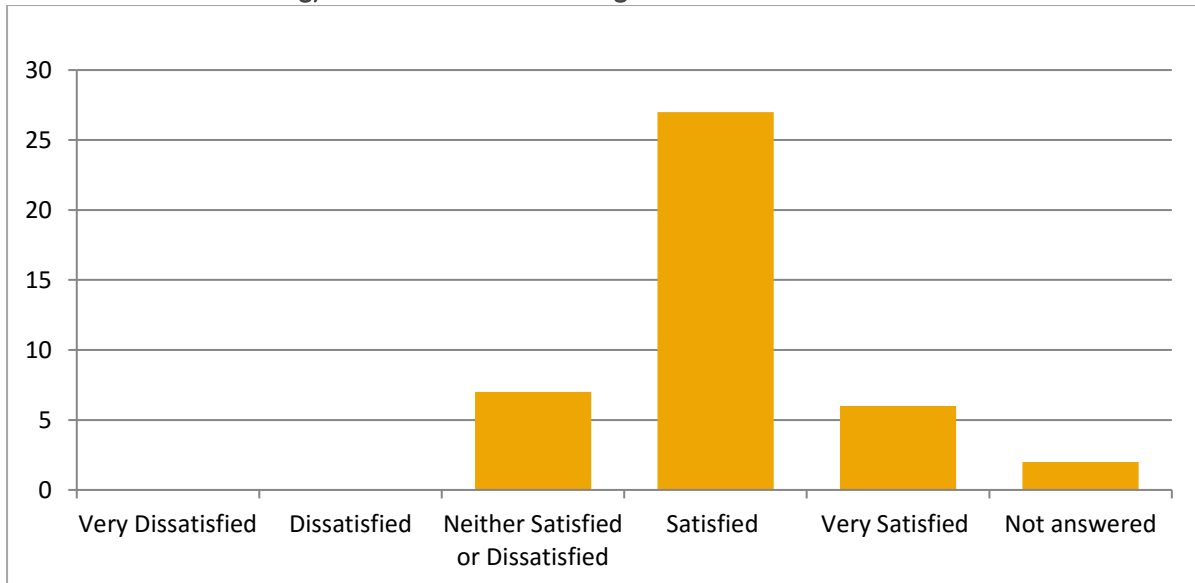
Respondents are very pleased by the Shire’s provision of sports and recreation. Comments include praise for the new centre and sporting complex. One person noted the sporting complex is a “great

asset to the town.” There is desire, however, for a skate park to be established for younger members of the community.

Social Participation

78% of respondents are satisfied or very satisfied with social participation opportunities. 17% of individuals are neither satisfied nor dissatisfied and 5% did not answer the question. No one is dissatisfied.

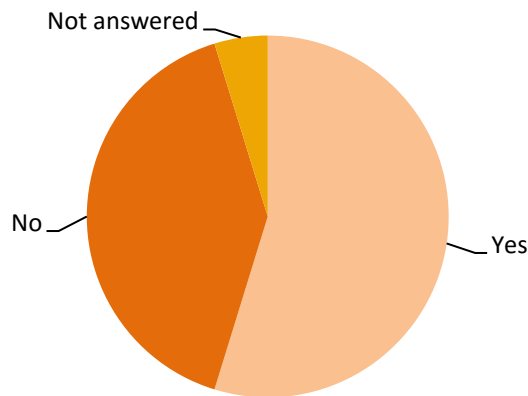
Figure 30: How satisfied are you with Social Participation opportunities (including clubs, events, activities and volunteering) in the Shire of Goomalling?



Comments were very positive regarding the provision of social participation opportunities in the Shire. Several people noted there were “lots of opportunities to socialise and volunteer” and that the community is “very inclusive.” Another person noted that while there may be increased opportunity for people to participate, “the problem seems to be [a] lack of enthusiasm.” Another individual suggested that a welcome pack be organised and distributed to new town residents to increase feelings of social participation.

Respondents were also asked to note whether they volunteered in the Shire of Goomalling. 55% indicated they did volunteer, 40% indicated they did not and 5% did not answer the question.

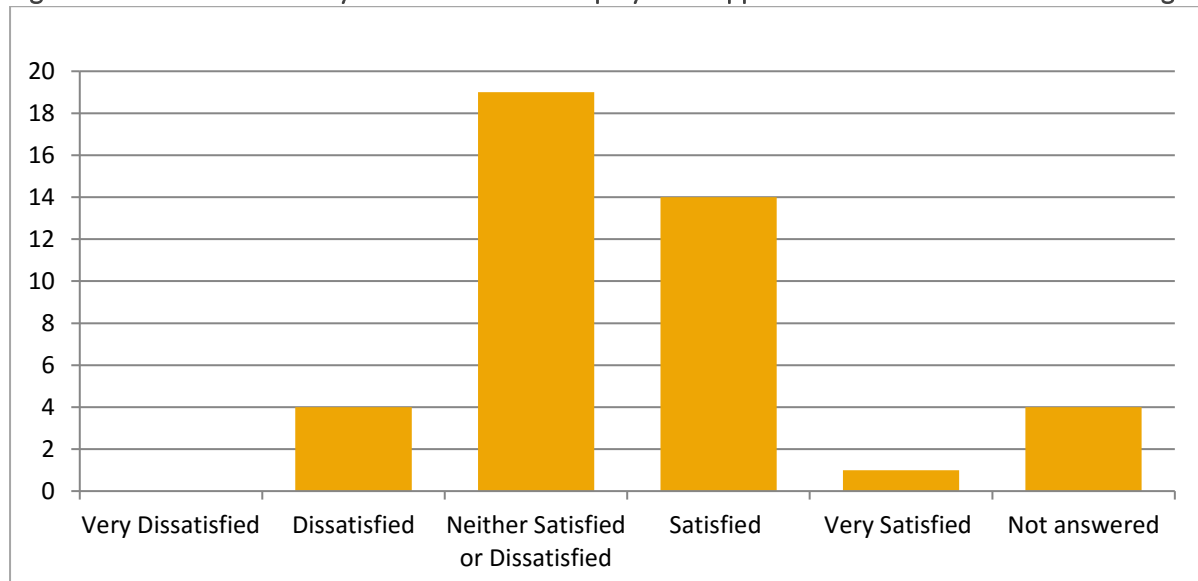
Figure 31: Are you a volunteer in the Shire of Goomalling



Employment

33% of respondents indicated their satisfaction with the current level of access to employment opportunities. 45% were neither satisfied nor dissatisfied and 10% were dissatisfied. 10% of people did not answer.

Figure 32: How satisfied are you with access to employment opportunities in the Shire of Goomalling?

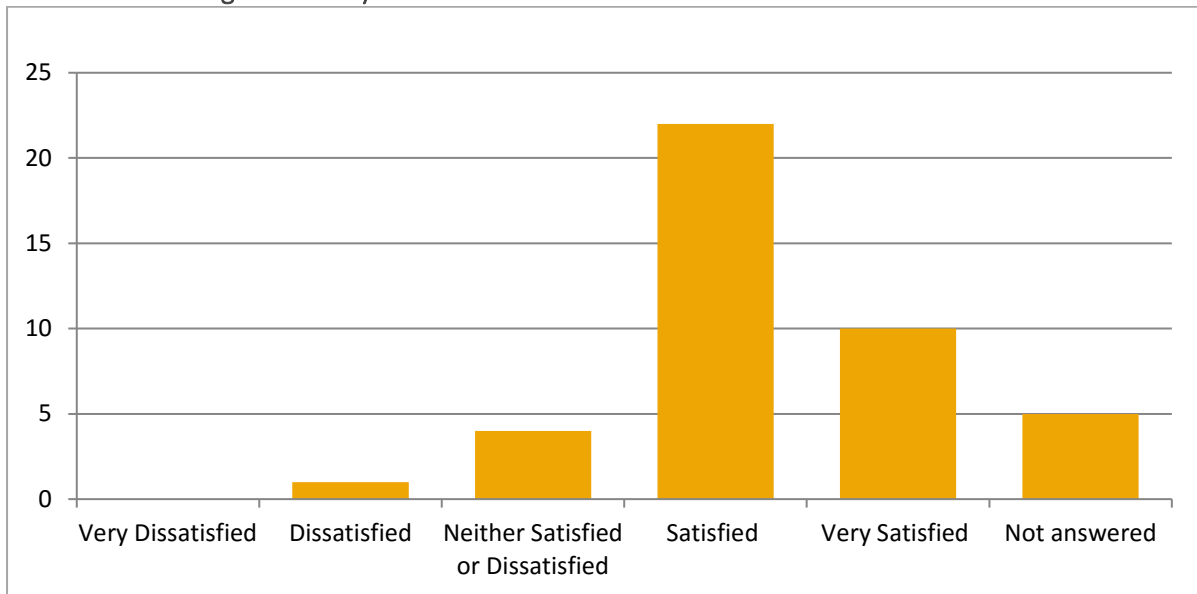


There is general consensus among respondents of the desire to increase and vary the amount of industries currently operating in the Shire of Goomalling. One respondent indicated that “more effort is needed to attract tradespersons and new businesses to the area.” Another person noted there “are not enough opportunities” for work in the Shire. It was also commented that there is “difficulty obtaining work” for individuals new to town. This is evident in that “employment opportunities are not always advertised.”

Respect and Social Inclusion

76% of respondents were either satisfied or very satisfied with the respect and social inclusion of seniors in the community. 10% did not answer either way and only 2% cited dissatisfaction.

Figure 33: How satisfied are you with the level of Respect and Social Inclusion seniors experience in the Shire of Goomalling community?

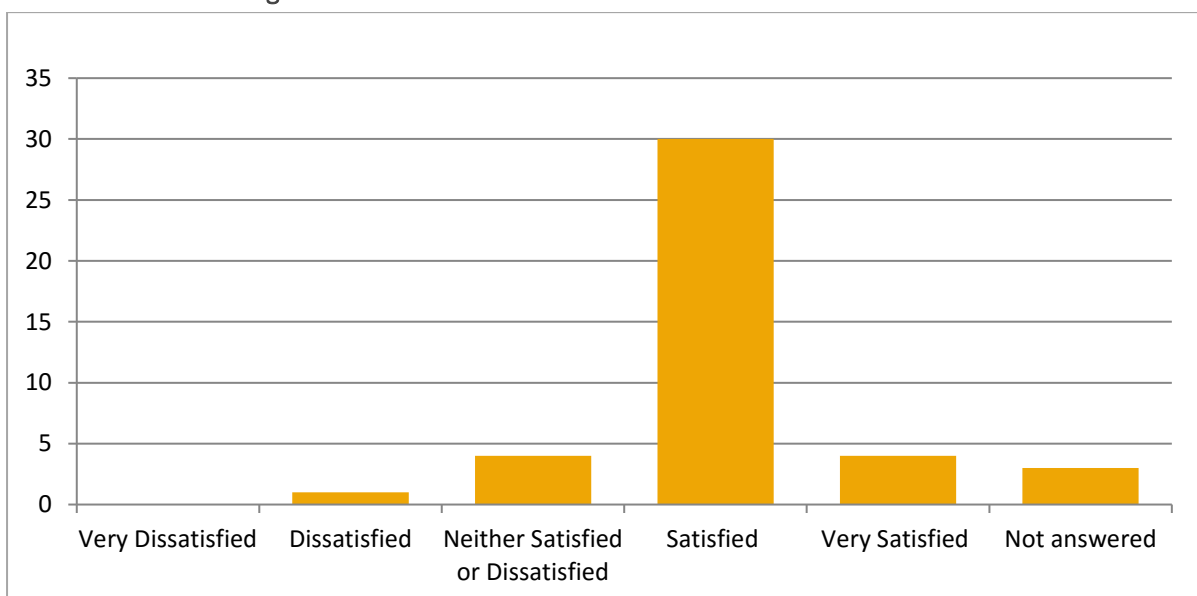


Comments regarding respect and social inclusion are largely positive. One person noted that “seniors are well respected.” Another respondent indicated there are “plenty of activities for seniors” to engage in. It was also noted by another person that “social inclusion is a personal choice” and “every club in town is looking for more members.”

Communication and Information

81% of respondents are satisfied or very satisfied with the level of communication and information within the Shire of Goomalling. 10% were neither satisfied nor dissatisfied, 2% were dissatisfied and 7% did not answer.

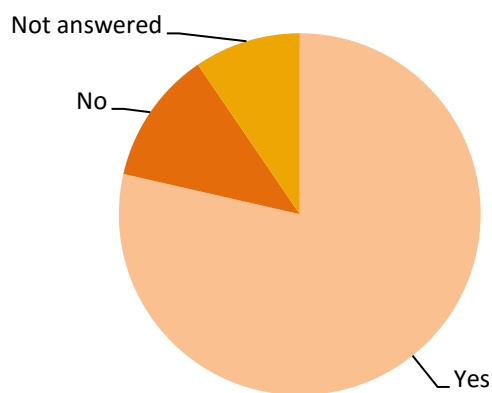
Figure 34: How satisfied are you with Communication and Information (about services and activities) in the Shire of Goomalling?



While respondents indicated they were generally satisfied with communication and information in the Shire, comments were primarily negative in nature. Several comments noted the sometimes confusing nature of communication from the Shire, including incorrect dates and other “misinformation.” Another individual noted there is “very little communication” in the Shire. It was also noted there is sometimes a lack of information provided to newcomers to the region. Another person commented they wished the internet and mobile phone signals would be improved to facilitate greater communication.

Respondents were also asked whether they had access to computers and internet in the Shire. An overwhelming 79% of respondents indicated they did have access to these services. Only 12% indicated they did not have access and 10% did not answer.

Figure 35: Do you have access to computers and internet in the Shire of Goomalling?



Priorities

Respondents were asked to comment on the following question: “In light of all of the previous questions, what would you say is the single most important issue for aged persons in your community?” Respondents indicated the following as being the most important:

- Medical and aged care
- Increased provision of footpaths
- Security and safety of community members
- Consideration of transport for those without access to a vehicle
- Loneliness and isolation of residents.

General Comments

Respondents were also asked to comment on the following: “Do you have any other general comments that may assist the Shire of Goomalling in the preparation of the Age Friendly Community Plan?” All comments listed have been noted in other sections of the engagement report.


NEXT STEPS

The Engagement Report will inform the development of the Shire of Goomalling Age Friendly Community Plan. The development of the plan will involve:

- Ongoing liaison with and input from the Community Reference Group
- An “Issues and Options” Workshop with Council to identify:
 - possible quick wins
 - strategic fit and resource implications of larger scale improvements in light of the Integrated Planning and Reporting Suite
 - potential gains from targeted advocacy and partnerships
 - regional and sub-regional implications
- Preparation of a Draft Age Friendly Community Plan to be made available for public comment period
- Council adoption.

The process and output has been designed to dovetail into the Shires Integrated Planning and Reporting processes on an ongoing basis. It is intended to build the Shires capacity (and the capacity of our seniors) and embed seniors’ engagement and age friendly community considerations as a vital part of strategic and corporate planning.

ANNEX 1: FOCUS GROUP PROMOTIONAL FLYER




Age Friendly Community Plan (AFCP)

AFCP Focus Group Invitation

The Shire has been successful in obtaining funding from the Department of Local Government and Communities, to assist us to prepare an Age Friendly Community Plan that will identify the age-friendly features, barriers, and suggestions for improvement, against each of the following essential features of an age friendly community:

- outdoor spaces and building
- transport
- housing
- social participation
- respect and social inclusion
- civic participation and employment
- communication and information
- community support and health services.





Seniors' participation in the Shire's consultation process is essential to an age friendly approach to community planning. The Shire therefore seeks community input through the following two focus groups;

Seniors and / or Carers Focus Group

Tuesday 9 February 2016
10am – 12pm
Goomalling CRC Meeting Room

REGISTRATIONS OF INTEREST

Please contact Andrea Hardingham or Tahnee Bird, Community Development Officer's by 4.30pm on Tuesday 2 February 2016.
Phone: 08 9629 1101
Email: cdo@goomalling.wa.gov.au



ANNEX 2: COMMUNITY SURVEY

Shire of Goomalling Age Friendly Community Plan Seniors Survey

The Shire has been successful in obtaining funding from the Department of Local Government and Communities to assist us to prepare an Age Friendly Community (AFC) Plan.

To ensure our Plan is relevant for our community and reflects the current and future needs of our community we are asking you to help us with the development of the plan.

There are two ways for your voice to be heard and ideally we need you to participate in both.

Firstly we need our residents, especially our seniors, to complete this survey. If you need assistance with the survey please phone the office (9629 1101) and arrange a time to meet with Tahnee or Andrea. Secondly once we have the surveys returned and collated you will be invited to attend a meeting on the 9th February 2016, 10am at the CRC.

The information collected in the survey will be used in the AFC Plan that will enable Council to apply for funding as it becomes available and action relevant projects identified by the community in conjunction with the Strategic Community Plan.

Please return your completed survey to the Shire no later than Friday 12 February 2016, 4:30pm.

Please select your age category:

- | | | |
|-----------------------------------|--------------------------------------|----------------------------------|
| <input type="checkbox"/> Below 54 | <input type="checkbox"/> 55 - 59 | <input type="checkbox"/> 60 - 64 |
| <input type="checkbox"/> 65 - 69 | <input type="checkbox"/> 70 - 74 | <input type="checkbox"/> 75 - 79 |
| <input type="checkbox"/> 80 - 84 | <input type="checkbox"/> 85 and over | |

Sex: Male Female

Present employment status:

- Retired Work Full-time Work Part-time Unemployed

Locality:

- | | | | |
|-------------------------------------|---------------------------------------|-------------------------------------------|--------------------------------------|
| <input type="checkbox"/> Goomalling | <input type="checkbox"/> Jennacubbine | <input type="checkbox"/> Konnongorrington | <input type="checkbox"/> Karranadgin |
| <input type="checkbox"/> Cunjardine | <input type="checkbox"/> Ucarty | <input type="checkbox"/> Walyormouring | <input type="checkbox"/> Hulongine |

1. Health and Community Services

How satisfied are you with the provision of Health and Community Services (including GP/medical centre, medical services, dental, home care and shopping) in the Shire of Goomalling?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Health and Community Services (including GP/medical centre, medical services, dental, home care and shopping) in the Shire of Goomalling:

Are you aware of the allied health services available in Goomalling?

- Yes No

Are you aware of the home care services available in Goomalling?

- Yes No

2. Outdoor Spaces and Buildings

How satisfied are you with the provision of Outdoor Spaces and Buildings in the Shire of Goomalling?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Are you satisfied with the level of accessibility to Outdoor Spaces and Buildings in the Shire of Goomalling?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Outdoor Spaces and Buildings in the Shire of Goomalling:

3. **Transport and Movement**

How satisfied are you with Transport and Movement (including roads, footpaths and public/community transport) in the Shire of Goomalling?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Transport and Movement (including roads, footpaths and public/community transport) in the Shire of Goomalling:

4. Housing

How satisfied are you with the provision of Housing (including Mortlock Lodge) in the Shire of Goomalling?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Housing in the Shire of Goomalling:

5. Sport and Recreation

How satisfied are you with the provision of Sport and Recreation facilities and services in the Shire of Goomalling?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Sport and Recreation facilities and services in the Shire of Goomalling:

6. Social Participation

Are you a volunteer in the Shire of Goomalling?

- Yes No

How satisfied are you with Social Participation opportunities (including clubs, events, activities and volunteering) in the Shire of Goomalling?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Social Participation opportunities (including clubs, events, activities and volunteering) in the Shire of Goomalling:

How satisfied are you with access to employment opportunities in the Shire of Goomalling?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about access to employment opportunities in the Shire of Goomalling:

7. Respect and Social Inclusion

How satisfied are you with the level of Respect and Social Inclusion seniors experience in the Shire of Goomalling community?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Respect and Social Inclusion in the Shire of Goomalling:

8. Communication and Information

How satisfied are you with Communication and Information (about services and activities) in the Shire of Goomalling?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Communication and Information in the Shire of Goomalling:

Do you have access to computers and the internet in the Shire of Goomalling?

- Yes No

9. Priorities and other comments

In light of all of the previous questions, what would you say is the single most critical issue for aged persons in your community?

Do you have any other general comments that may assist the Shire of Goomalling in the preparation of the Age Friendly Community Plan?

Thank you for taking the time to fill in this survey, the information collected will guide the Shire of Goomalling in identifying the age-friendly features, barriers, and suggestions for improvement.

Please return your completed survey to the Shire no later than Friday 12 February 2016, 4:30pm.

An online version of this survey can be found at <https://www.surveymonkey.com/r/GoomallingAFC>

Please return your completed survey to:

Shire of Goomalling
32 Quinlan Street
GOOMALLING 6460

The survey will close at 4:30pm on Friday 12 February 2016.

If you have any queries about the project, please contact Tahnee or Andrea on 9629 1101.

If you would like to be kept informed about the Age Friendly Community Plan please provide your preferred contact details below:

Name: _____

Phone: _____

Postal Address: _____

Email: _____

ANNEX 3: SERVICE PROVIDER SURVEY



Shire of Goomalling Age Friendly Service Providers Survey

Introduction

The Shire of Goomalling is preparing an Age Friendly Community Plan that will identify age-friendly features, barriers, and suggestions for improvement. We would appreciate your input on the future needs of seniors living in the Shire of Goomalling based on your experience of working with seniors and providing services in the community. The survey questions will cover eight areas of wellbeing and will take most people approximately 10 - 15 minutes to complete, depending on how much you have to say! Your answers are completely confidential.

If you require more information about the survey, please contact:

Andrea Hardingham, Community Development Officer
(08) 9629 1101

The survey will close at 4.30pm on Friday, 26 February 2016



Shire of Goomalling Age Friendly Service Providers Survey

About yourself

We need this information so we can describe the characteristics of the people who took part in this age friendly planning consultation. Your details will remain completely confidential.

1. Sex:

- Male
 Female

2. What is your present occupation?

3. In what sector of the community are you employed?

- Public sector (e.g. local government)
 Private sector
 Voluntary sector (non-profit)
 Other (please specify)

4. How long have you been employed in this occupation in the local community?

- Less than 2 years
 2 to 5 years
 Over 5 years

5. How much experience do you have with older people in your work?

- A lot
 A moderate amount
 A little
 None



Shire of Goomalling Age Friendly Service Providers Survey

Health and Community Services

6. As a service provider, how satisfied are you with the provision of Health and Community Services (including GP, medical services, home care, home help such as gardening and shopping) in the Shire of Goomalling?

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied or Dissatisfied
- Satisfied
- Very Satisfied

7. Comments about Health and Community Services (including GP, medical services, home care, home help such as gardening and shopping) in the Shire of Goomalling:



Shire of Goomalling Age Friendly Service Providers Survey

Outdoor Spaces and Buildings

8. As a service provider, how satisfied are you with the provision of Outdoor Spaces and Buildings in the Shire of Goomalling?

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied or Dissatisfied
- Satisfied
- Very Satisfied

9. Comments about Outdoor Spaces and Buildings in the Shire of Goomalling:



Shire of Goomalling Age Friendly Service Providers Survey

Transport and Movement

10. As a service provider, how satisfied are you with Transport and Movement (including roads, footpaths and public/community transport) in the Shire of Goomalling?

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied or Dissatisfied
- Satisfied
- Very Satisfied

11. Comments about Transport and Movement (including roads, footpaths and public/community transport) in the Shire of Goomalling:



Shire of Goomalling Age Friendly Service Providers Survey

Housing

12. As a service provider, how satisfied are you with the provision of Housing (including Mortlock Lodge) in the Shire of Goomalling?

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied or Dissatisfied
- Satisfied
- Very Satisfied

13. Comments about Seniors Housing in the Shire of Goomalling:



Shire of Goomalling Age Friendly Service Providers Survey

Sport and Recreation

14. As a service provider, how satisfied are you with the provision of Sport and Recreation facilities and services in the Shire of Goomalling?

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied or Dissatisfied
- Satisfied
- Very Satisfied

15. Comments about Sport and Recreation facilities and services in the Shire of Goomalling:



Shire of Goomalling Age Friendly Service Providers Survey

Social Participation

16. As a service provider, how satisfied are you with Social Participation opportunities (including clubs, events, activities and volunteering) in the Shire of Goomalling?

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied or Dissatisfied
- Satisfied
- Very Satisfied

17. Comments about Social Participation opportunities (including clubs, events, activities and volunteering) in the Shire of Goomalling:

18. As a service provider, how satisfied are you with employment opportunities for seniors in the Shire of Goomalling?

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied or Dissatisfied
- Satisfied
- Very Satisfied

19. Comments about access to employment opportunities in the Shire of Goomalling:



Shire of Goomalling Age Friendly Service Providers Survey

Respect and Social Inclusion

20. As a service provider, how satisfied are you with the level of Respect and Social Inclusion seniors experience in the Shire of Goomalling community?

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied or Dissatisfied
- Satisfied
- Very Satisfied

21. Comments about Respect and Social Inclusion in the Shire of Goomalling:



Shire of Goomalling Age Friendly Service Providers Survey

Communication and Information

22. As a service provider, how satisfied are you with Communication and Information (about services and activities) in the Shire of Goomalling?

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied or Dissatisfied
- Satisfied
- Very Satisfied

23. Comments about Communication and Information in the Shire of Goomalling:



Shire of Goomalling Age Friendly Service Providers Survey

Priorities and other comments

24. In light of all of the previous questions, what would you say is the single most important issue for aged persons in the Shire of Goomalling?

25. Do you have any other general comments that may assist the Shire of Goomalling in the preparation of the Age Friendly Community Plan?

26. If you would like to be kept informed about the Age Friendly Community Plan please provide your preferred contact details below:

Name	<input type="text"/>
Address	<input type="text"/>
Address 2	<input type="text"/>
Town	<input type="text"/>
Postal Code	<input type="text"/>
Email Address	<input type="text"/>
Phone Number	<input type="text"/>

ANNEX 4: PARTICIPANT INFORMATION FORMS

AGE FRIENDLY COMMUNITIES
PARTICIPANT INFORMATION FORM**Older People**

Name: _____ Phone: _____

Address: _____ Postcode: _____

Please complete this Information Sheet by ticking the appropriate box or writing in your answer. We need this information so we can describe the characteristics of the people who took part in this age friendly planning consultation.

1. Age at last birthday: _____
2. Sex: Male Female
3. Present employment status:
 Retired Work Full-time Work Part-time Unemployed
4. Present occupation or last major occupation: _____
5. How would you describe your current health?
 Excellent Good Fair Poor
6. Do you have any health problem that limits your ability to do your normal daily activities?
 Yes No
7. What is the highest level of schooling you completed?
 Primary School Secondary School Technical or further educational institution (e.g. TAFE) University or higher
8. Do you rent, or own the home where you live?
 Renter Home owner

9. Who lives in your home with you? (Tick all that apply)

- | | |
|---------------------------------------------------|----------------------------------------------------------|
| <input type="checkbox"/> No-one else but me | <input type="checkbox"/> Other relatives (Number _____) |
| <input type="checkbox"/> Spouse/partner | <input type="checkbox"/> Non-relatives (Number _____) |
| <input type="checkbox"/> Children (Number _____) | |

10. What suburb do you live in? _____

Please return this form to a Shire representative before the end of the focus group.