

**Return Form to**

Goomalling Office, 32 Quinlan Street, Goomalling WA 6460  
PO Box 118, Goomalling WA 6460  
T (08) 9629 1101 E [goshire@goomalling.wa.gov.au](mailto:goshire@goomalling.wa.gov.au)

**FINANCIAL HARDSHIP APPLICATION**

The Shire of Goomalling accept that some ratepayers may experience significant financial hardship and our aim is to aid ratepayers and general debtors during times of financial stress.

Ratepayers and general debtors who are facing payment difficulties due to financial hardship can apply to enter a payment plan with the Council.

The payment plan will provide an extension on current payments, and where Hardship is a direct result of COVID 19, Council will suspend interest charges and administration fees for the duration of that payment plan.

Financial Hardship will be assessed in accordance with Council's Financial Hardship and Debt Recovery Policy.

To apply, please complete the form below or contact the Shire of Goomalling, on 08 9629 1101. Applications can be submitted to [goshire@goomalling.gov.wa.au](mailto:goshire@goomalling.gov.wa.au) or in person.

**Please note:** If you are applying for assistance for more than one property, you must complete a separate application form for each property, as the nature, type and ownership of each may differ.

**1. a) Owner/Ratepayer Property Information**

**Assessment Number**

**Property Address**

What is the property's rates account balance?

Is the property owner/occupied or is it a rental?

If the property is a rental who is the managing agent?

Lease Type?

**1.b) General Debtor Information**

**Debtor Number**

**Property Address**

What is the debtor account balance?

What is the debtor for?

## 2. Owner/Ratepayer Information

Are you the sole owner/ratepayer of the property?	
Company Name (if applicable)	
Surname	
Given Names	
Residential Address	
Postal Address	
Email Address	
Mobile No	Phone No

## 3. Financial Hardship

**Is your request for assistance caused by the impact of a declared emergency?**

Yes       No

**If yes, please specify type of emergency:**

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**Please tell us how you have been paying you 2019/20 rates/general debt account?**

Instalments (x 2 payments)
Instalments (x 4 payments)
Payment Plan: Active or cancelled due to reaching maximum number of defaults?
Other (please explain)

**Please tell us about your financial position by indicating the reason/s below:**

I have become unemployed.
My pay has been reduced.
I have been stood down.
I have had to take time off work to care for a family member.
I have had to self-isolate.
I have been diagnosed with a communicable disease and am unable to work.
Death in the Family.
Temporary physical and mental health problems.
Domestic or family violence.

**If your circumstances have changed in another way, please explain:**

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**Have you or your employer applied for any of the Federal or State Government's assistance or other financial assistance measures? (for example, JobSeeker or JobKeeper payments, access to Superannuation)? Please indicate:**

- JobSeeker Payment
- JobKeeper Payment
- Other (please specify below):

Please explain:

**How long do you expect you will be experiencing financial difficulty?**

1-3 Months
3-6 Months
6 Months and longer

Please explain the reasons:

**4. Income and Expenditure – Please complete the sections below:**

<b>Income – Gross weekly amount received</b>		<b>Frequency</b>	<b>Amount</b>
Wage and Salaries			
Pension or other government benefits			
Spouse or partners income			
Interest from banks and financial institutions or dividends			
Compensation, superannuation insurance or retirement benefits			
Have you received any other income? (child support, rental income)?	Please state type of payment: <b>Add text</b>		
		<b>Income</b>	

<b>Expenditure outgoings weekly</b>		<b>Provider Name</b>	<b>Frequency</b>	<b>Amount</b>
Mortgage/Home loan				
Other mortgages/business loans				
Other loans				
Credit Cards				
Utilities	Power			
	Water			
	Rates			
	Phone			
Insurances				
Living Expenses				
			<b>Expenditure</b>	

<b>INCOME AND EXPENDITURE SUMMARY</b>	<b>Total Income</b>	
	<b>Less Total Expenditure</b>	
	<b>TOTAL BALANCE</b>	

## 5. Dependents

**Do you have dependents you are supporting? Please indicate:**

Spouse /Partner	
Children	Number of dependent children:
Other (please name)	

## 6. Payment Proposal

**What is the payment amount and frequency you can afford to commit to?**

Amount
Frequency

## 7. Supporting Documentation

**To assist us with your application, please provide on lodgment the relevant documentation to support your financial hardship application. As per below:**

➤ Bank Statement/s
➤ Medical Certificate
➤ Centrelink
➤ Letter from employer
➤ Letter from a Provider who has deemed you to be experiencing financial hardship (e.g. bank, super fund, utilities)
➤ Letter from an authorised financial counsellor or planner confirming financial hardship
➤ Documentation such as a statutory declaration from a person familiar with your financial circumstances (e.g. family doctor, accountant)

### Declaration

I confirm that the information provided within this Application for Financial Hardship is accurate, and there have been no misrepresentations or omissions of fact that would otherwise influence the review and decision of Shire of Goomalling.

I declare that I am the ratepayer or general debtor and an authorised person of the above-mentioned property.

**Signature** of Applicant

Date:

## Processing Your Application

Once you have completed this form please mail to:

Shire of Goomalling  
PO Box 118  
GOOMALLING WA 6460

Or Email to [goshire@goomalling.wa.gov.au](mailto:goshire@goomalling.wa.gov.au)

If you have any questions, please contact (08) 9629 1101 and provide your relevant assessment number. We will then advise if your application form has been received and if it has been assessed.

## Useful Information

The Australian Government is providing a range of measures to address the global health crisis related to coronavirus. For information on the economic response to coronavirus including details of the JobKeeper payment scheme and an overview of the Government's targeted economic response packages, visit the Australian Government, [The Treasury's webpage](#).

The Department of Health are the lead agency on coronavirus (COVID-19) and people are advised to visit their website as a true and accurate source of information.

For general health information and advice on coronavirus (COVID-19), visit the [Department of Health's webpage](#).

## Emergency Assistance and Support

Information on immediate emergency assistance or support is available for those affected by COVID-19:

- For local emergency relief, visit [serviceproviders.dss.gov.au](#).
- To test eligibility for income support payments including JobSeeker, contact Services Australia, visit [servicesaustralia.gov.au](#).
- For financial counselling, including advice on managing debt, visit [National Debt Helpline](#) or visit [MoneySmart](#) for advice to help you manage your money.
- Those on a low income may be eligible to apply for a 'No Interest Loan'. For more information and details on how to apply, visit [Good Shepherd Microfinance \(link is external\)](#).

## Support Services Contact Information

Name	Phone	Website
Government of Western Australia - Department of Health	1800 020 080	<a href="https://ww2.health.wa.gov.au/Articles/A_E/Coronavirus">https://ww2.health.wa.gov.au/Articles/A_E/Coronavirus</a>
HealthyWA	1800 022 222	<a href="https://www.healthywa.wa.gov.au/">https://www.healthywa.wa.gov.au/</a>
Lifeline Australia (personal crisis support services)	13 11 14	<a href="https://www.lifeline.org.au/">https://www.lifeline.org.au/</a>
Australian Government Services Australia (links to MyGov, Centrelink and Medicare)	1800 020 080	<a href="https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19">https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19</a>
Financial Counselling Services	1800 007 007 1800 612 004 or (08) 9964 7033	<a href="https://ndh.org.au/">https://ndh.org.au/</a> <a href="http://www.ruralwest.com.au">www.ruralwest.com.au</a>
Ethnolink Language Services	1300 727 441	<a href="https://www.ethnolink.com.au/covid-19-coronavirus-translated-resources">https://www.ethnolink.com.au/covid-19-coronavirus-translated-resources</a>