



# SHIRE OF GOOMALLING

Office Address: 32 Quinlan Street, Goomalling  
Postal Address: PO Box 118, Goomalling WA 6460  
Telephone: (08) 9629 1101 Email: [goshire@goomalling.wa.gov.au](mailto:goshire@goomalling.wa.gov.au)

## FINANCIAL HARDSHIP APPLICATION FORM

The Shire of Goomalling accept that some ratepayers may experience significant financial hardship and our aim is to aid ratepayers and general debtors during times of financial stress.

Ratepayers and general debtors who are facing payment difficulties due to financial hardship can apply to enter a payment plan with the Council.

The payment plan will provide an extension on current payments, and where Hardship is a direct result of COVID 19, Council will suspend interest charges and administration fees for the duration of that payment plan.

Financial Hardship will be assessed in accordance with Council's Financial Hardship and Debt Recovery Policy.

To apply, please complete the form below or contact the Shire of Goomalling, on 08 9629 1101. Applications can be submitted to [goshire@goomalling.gov.wa.au](mailto:goshire@goomalling.gov.wa.au) or in person.

**Please note:** If you are applying for assistance for more than one property, you must complete a separate application form for each property, as the nature, type and ownership of each may differ.

### 1. a) Owner/Ratepayer Property Information

Assessment Number

Property Address

What is the property's rates account balance?

Is the property owner/occupied or is it a rental?

If the property is a rental who is the managing agent?

Lease Type?

### 1.b) General Debtor Information

Debtor Number

Property Address

What is the debtor account balance?

What is the debtor for?

## 2. Owner/Ratepayer Information

Are you the sole owner/ratepayer of the property?

Company Name (if applicable)

Surname

Given Names

Residential Address

Postal Address

Email Address

Mobile No

Phone No

## 3. Financial Hardship

Is your request for assistance caused by the impact of a declared emergency?

Yes  No

If yes, please specify type of emergency:

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Please tell us how you have been paying you 2019/20 rates/general debt account?

Instalments (x 2 payments)
Instalments (x 4 payments)
Payment Plan: Active or cancelled due to reaching maximum number of defaults?
Other (please explain)

Please tell us about your financial position by indicating the reason/s below:

I have become unemployed.
My pay has been reduced.
I have been stood down.
I have had to take time off work to care for a family member.
I have had to self-isolate.
I have been diagnosed with a communicable disease and am unable to work.
Death in the Family.
Temporary physical and mental health problems.
Domestic or family violence.

If your circumstances have changed in another way, please explain:

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**Have you or your employer applied for any of the Federal or State Government’s assistance or other financial assistance measures? (for example, JobSeeker or JobKeeper payments, access to Superannuation)? Please indicate:**

- JobSeeker Payment
- JobKeeper Payment
- Other (please specify below):

Please explain:

**How long do you expect you will be experiencing financial difficulty?**

1-3 Months
3-6 Months
6 Months and longer
Please explain the reasons:

#### 4. Income and Expenditure – Please complete the sections below:

Income – Gross weekly amount received		Frequency	Amount
Wage and Salaries			
Pension or other government benefits			
Spouse or partners income			
Interest from banks and financial institutions or dividends			
Compensation, superannuation insurance or retirement benefits			
Have you received any other income? (child support, rental income)?	Please state type of payment:  <b>Add text</b>		
<b>Income</b>			

Expenditure outgoings weekly		Provider Name	Frequency	Amount
Mortgage/Home loan				
Other mortgages/business loans				
Other loans				
Credit Cards				
Utilities	Power			
	Water			
	Rates			
	Phone			
Insurances				
Living Expenses				
<b>Expenditure</b>				

<b>INCOME AND EXPENDITURE SUMMARY</b>	<b>Total Income</b>	
	<b>Less Total Expenditure</b>	
	<b>TOTAL BALANCE</b>	



## Useful Information

The Australian Government is providing a range of measures to address the global health crisis related to coronavirus. For information on the economic response to coronavirus including details of the JobKeeper payment scheme and an overview of the Government's targeted economic response packages, visit the Australian Government, [The Treasury's webpage](#).

The Department of Health are the lead agency on coronavirus (COVID-19) and people are advised to visit their website as a true and accurate source of information.

For general health information and advice on coronavirus (COVID-19), visit the [Department of Health's webpage](#).

## Emergency Assistance and Support

Information on immediate emergency assistance or support is available for those affected by COVID-19:

- For local emergency relief, visit [serviceproviders.dss.gov.au](http://serviceproviders.dss.gov.au).
- To test eligibility for income support payments including JobSeeker, contact Services Australia, visit [servicesaustralia.gov.au](http://servicesaustralia.gov.au).
- For financial counselling, including advice on managing debt, visit [National Debt Helpline](#) or visit [MoneySmart](#) for advice to help you manage your money.
- Those on a low income may be eligible to apply for a 'No Interest Loan'. For more information and details on how to apply, visit [Good Shepherd Microfinance](#) (link is external).

Support Services Contact Information		
Name	Phone	Website
Government of Western Australia - Department of Health	1800 020 080	<a href="https://ww2.health.wa.gov.au/Articles/A_E/Coronavirus">https://ww2.health.wa.gov.au/Articles/A_E/Coronavirus</a>
HealthyWA	1800 022 222	<a href="https://www.healthywa.wa.gov.au/">https://www.healthywa.wa.gov.au/</a>
Lifeline Australia (personal crisis support services)	13 11 14	<a href="https://www.lifeline.org.au/">https://www.lifeline.org.au/</a>
Australian Government Services Australia (links to MyGov, Centrelink and Medicare)	1800 020 080	<a href="https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19">https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19</a>
Financial Counselling Services	1800 007 007 1800 612 004 or (08) 9964 7033	<a href="https://ndh.org.au/">https://ndh.org.au/</a> <a href="http://www.ruralwest.com.au">www.ruralwest.com.au</a>
Ethnolink Language Services	1300 727 441	<a href="https://www.ethnolink.com.au/covid-19-coronavirus-translated-resources">https://www.ethnolink.com.au/covid-19-coronavirus-translated-resources</a>